UNIVERSITY OF CENTRAL ARKANSAS™

BENCHWORKS STUDENT ORIENTATION SURVEY RESULTS 2026-2027

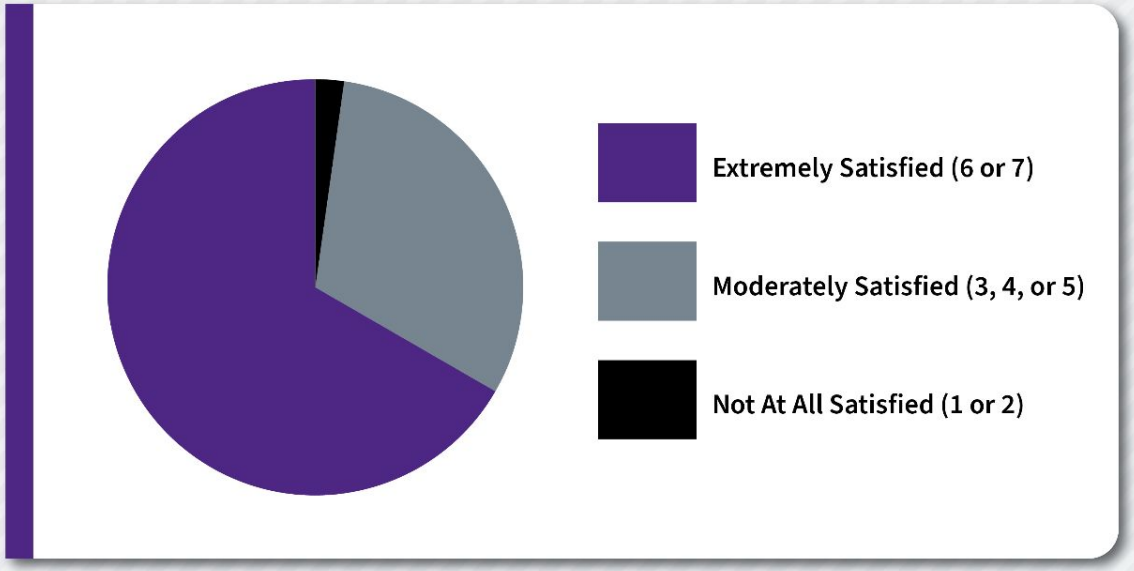
DIVISION OF STUDENT AFFAIRS

(501) 450-3416 | studentaffairs@uca.edu

FACTOR 1: ORIENTATION PROCESS

1.1

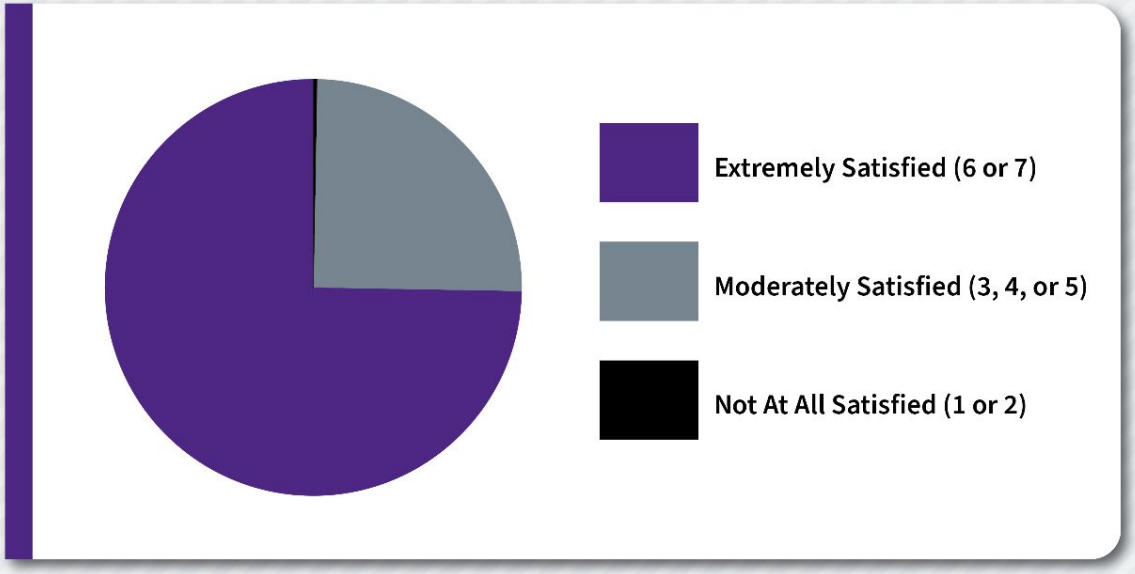
To what degree were you satisfied with the communication received from the Orientation Office prior to this orientation session?



FACTOR 1: ORIENTATION PROCESS

1.2

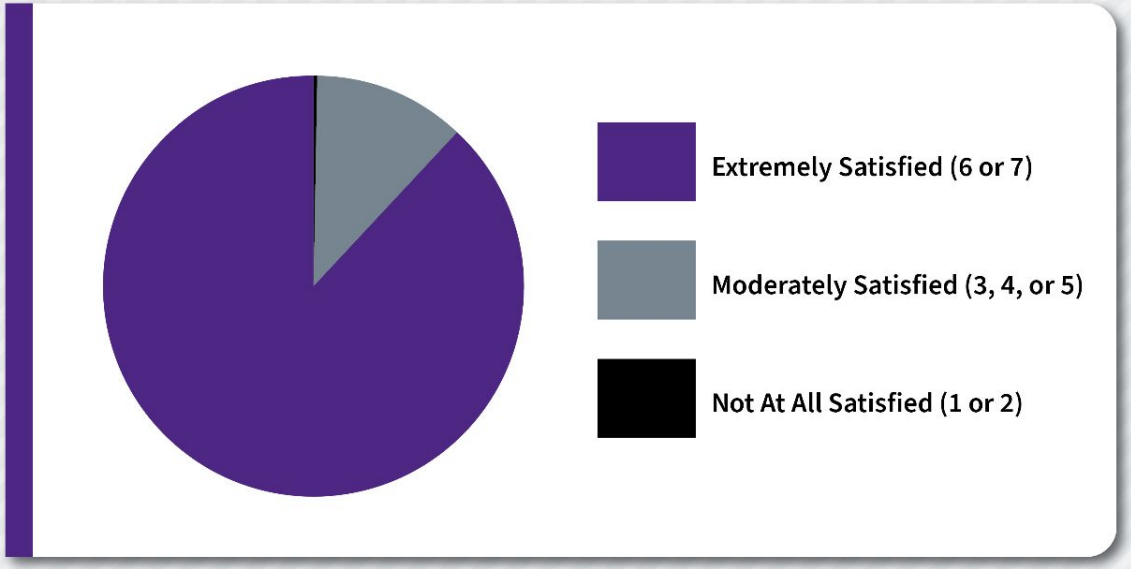
To what degree were you satisfied with the availability of convenient orientation dates?



FACTOR 1: ORIENTATION PROCESS

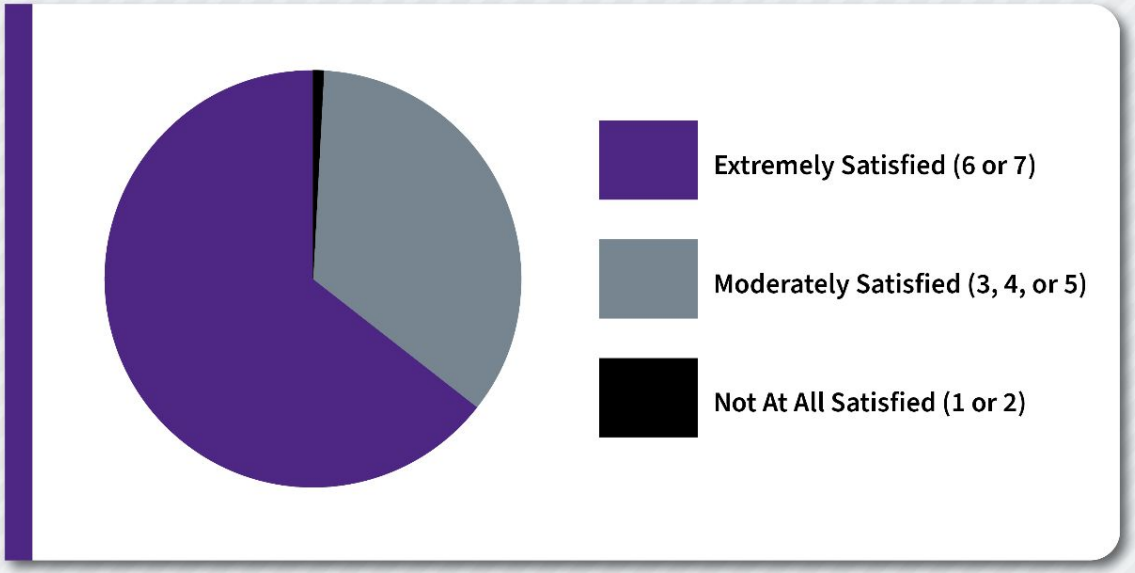
1.3

To what degree were you satisfied with the ability to easily register for orientation?



1.4

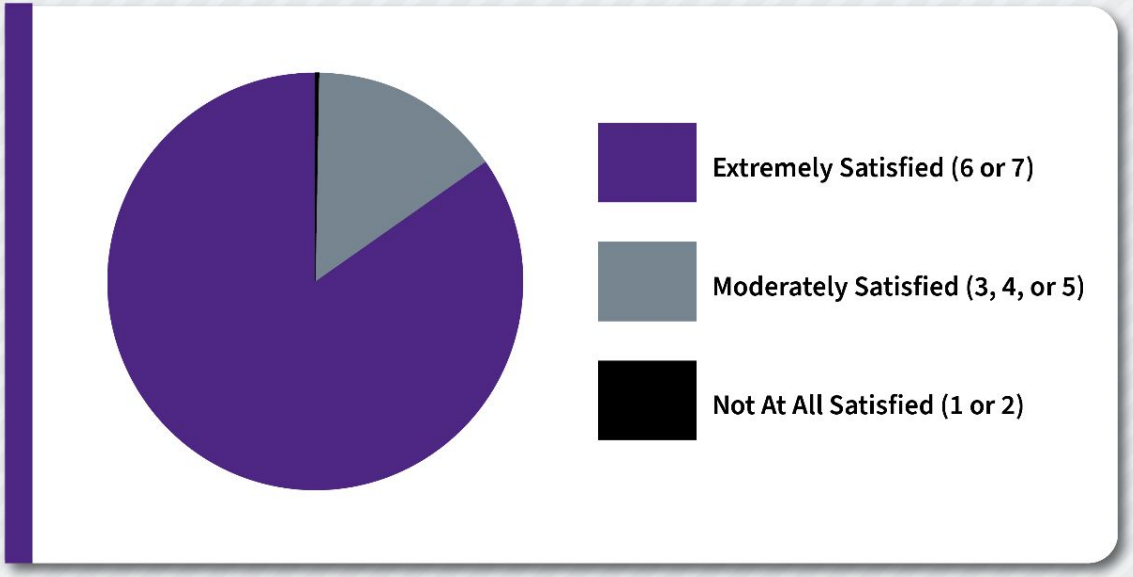
To what degree were you satisfied with the Orientation Office website?



FACTOR 1: ORIENTATION PROCESS

1.5

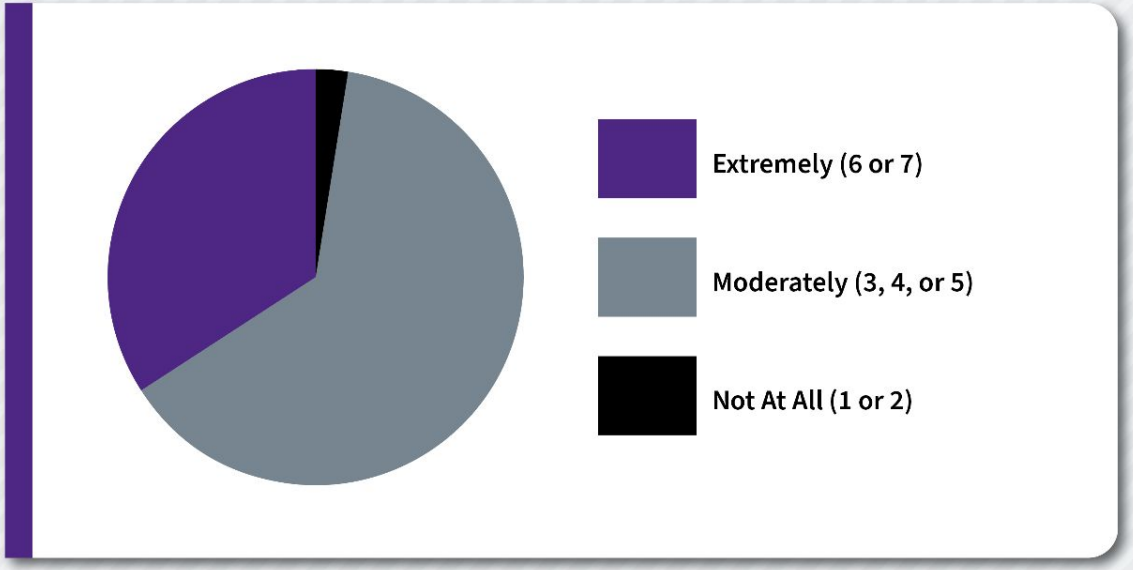
To what degree were you satisfied with the Check-In process at the beginning of this orientation session?



FACTOR 2: CAMPUS TOUR

2.1

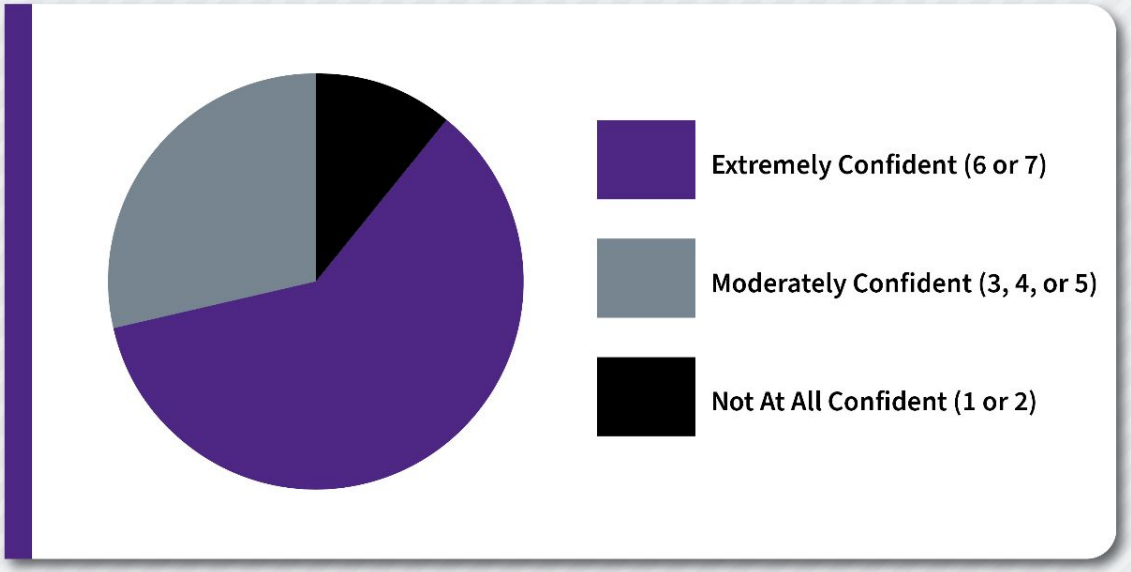
As a result of your campus tour, to what degree do you have a general understanding of the layout of the campus?



FACTOR 2: CAMPUS TOUR

2.2

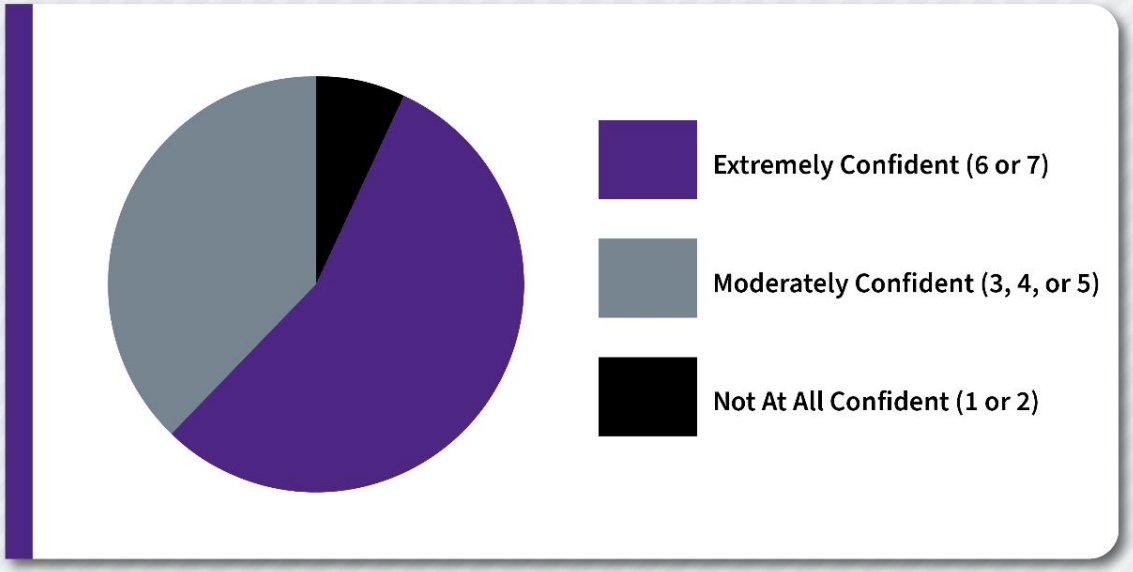
As a result of your campus tour, to what degree are you confident you can easily navigate the campus?



FACTOR 2: CAMPUS TOUR

2.3

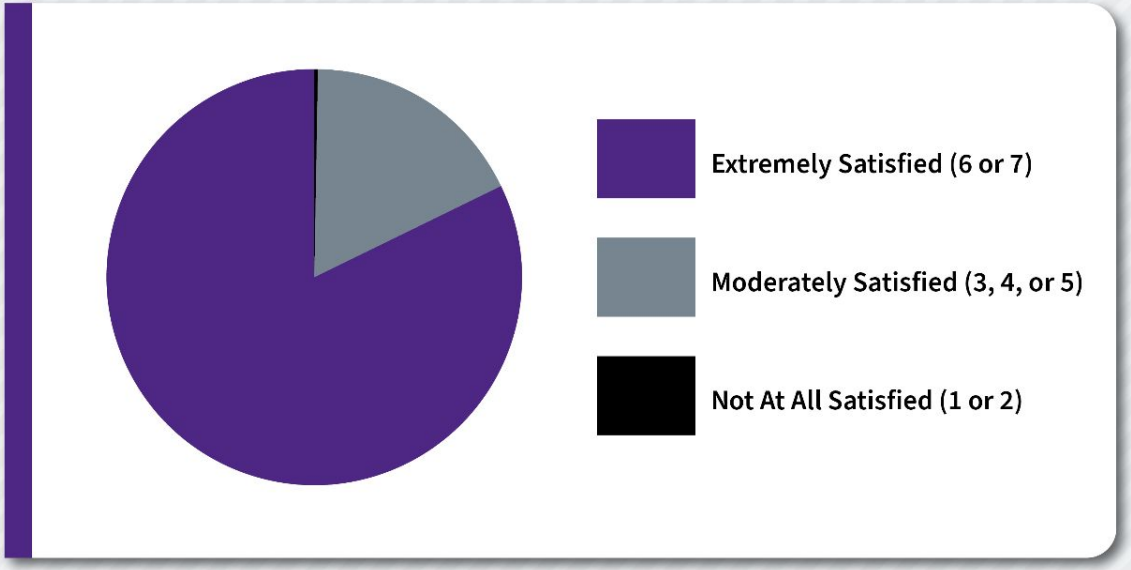
As a result of your campus tour, to what degree are you confident you can easily locate important services on campus?



FACTOR 3:
ACCOMMODATIONS

3.1

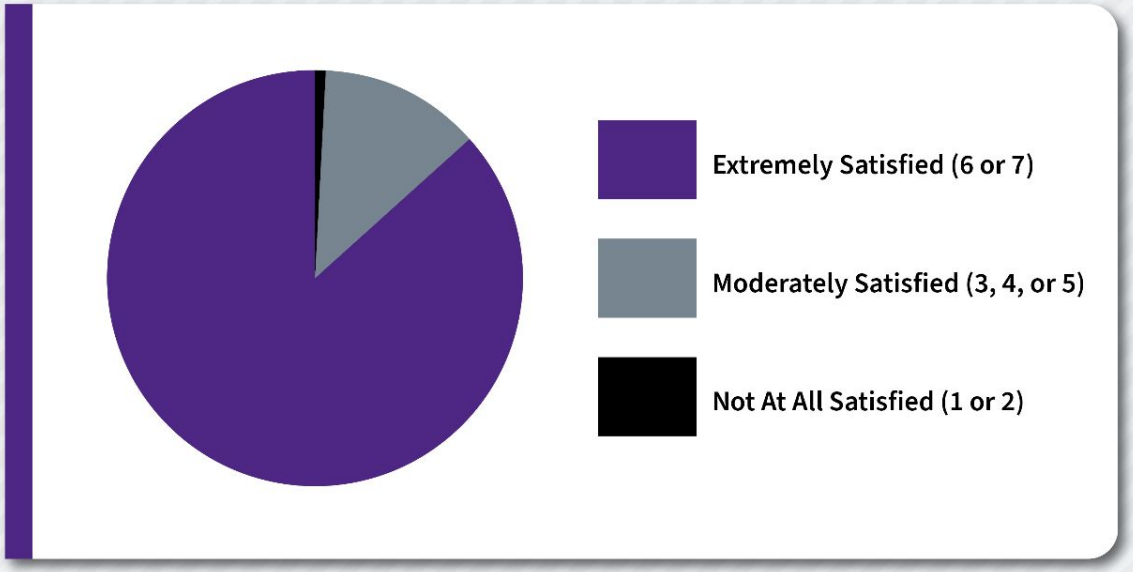
Regarding your accommodations, to what degree were you satisfied with the accessibility of your room?



FACTOR 3:
ACCOMMODATIONS

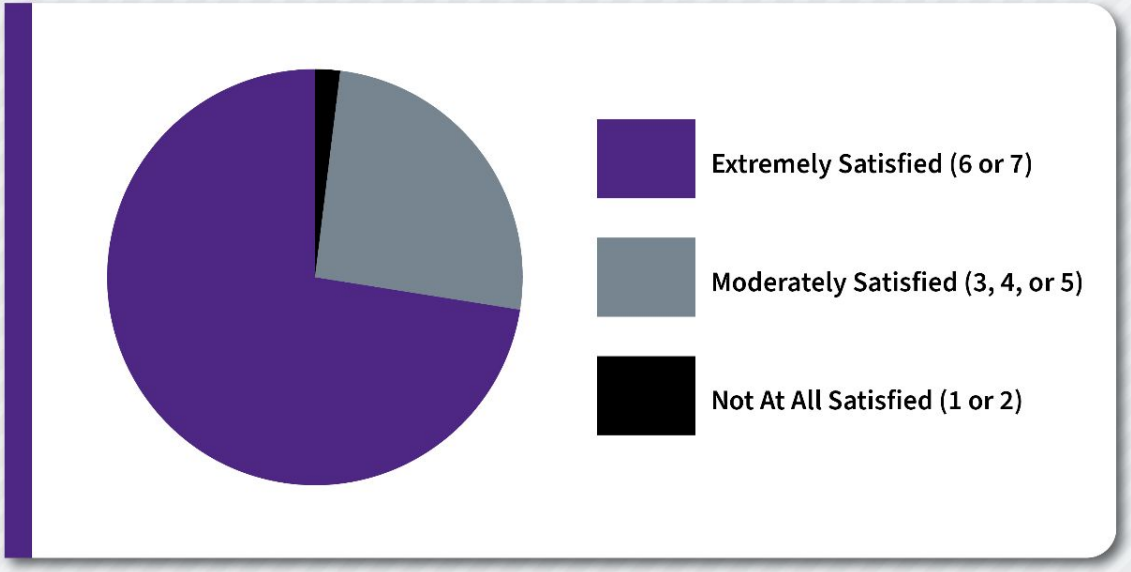
3.2

Regarding your accommodations, to what degree were you satisfied with the cleanliness of your room?



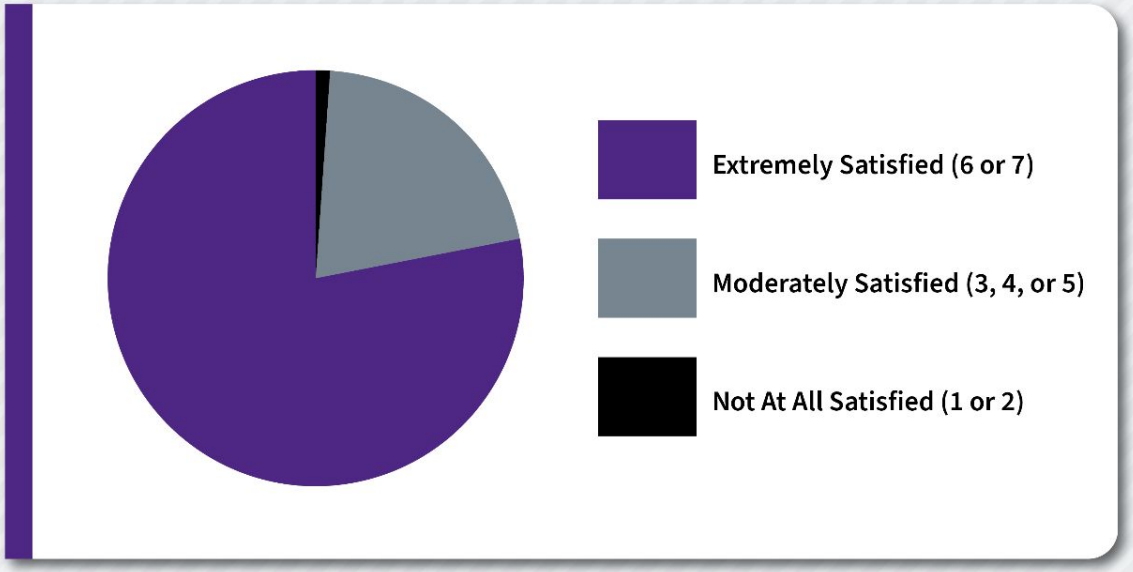
3.3

Regarding your accommodations, to what degree were you satisfied with the ability to sleep in your room?



3.4

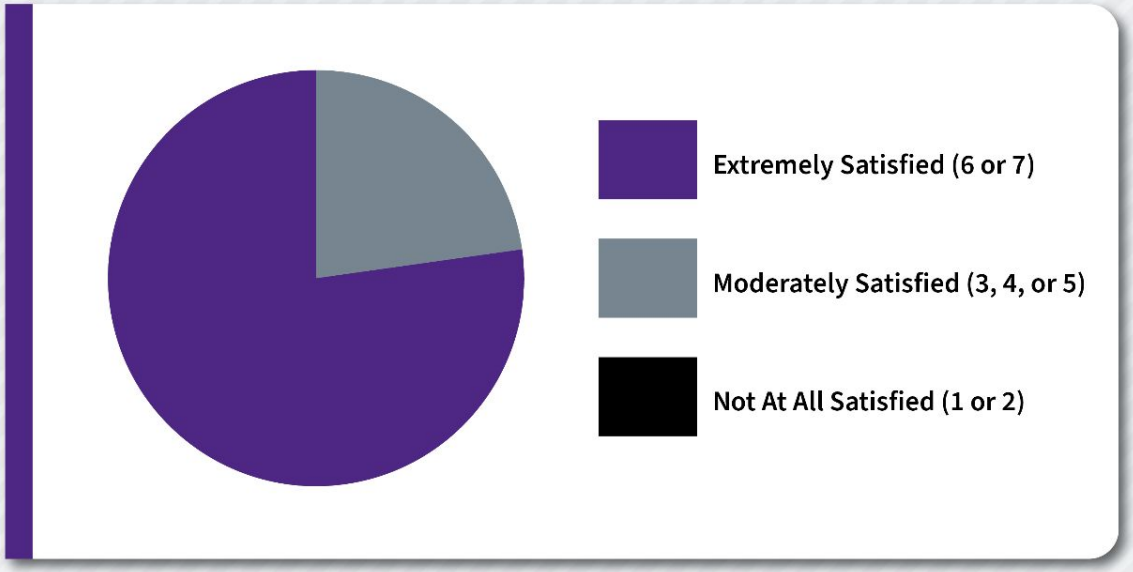
Regarding your accommodations, to what degree were you satisfied with the responsiveness of Housing staff?



FACTOR 3:
ACCOMMODATIONS

3.5

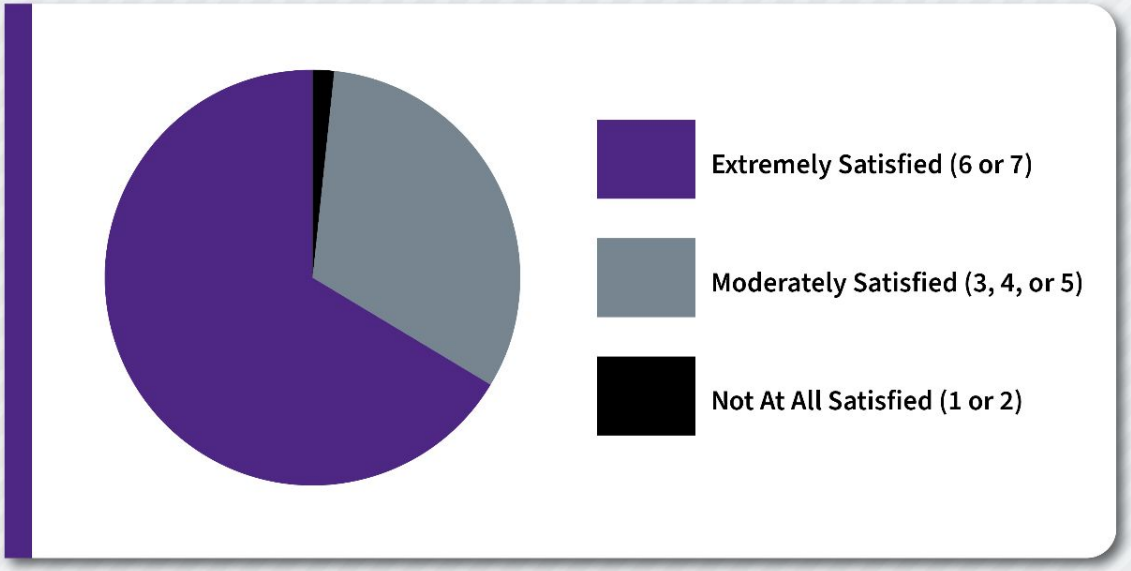
Regarding your accommodations, to what degree were you satisfied with the Dining Services?



FACTOR 4: COURSE REGISTRATION

4.1

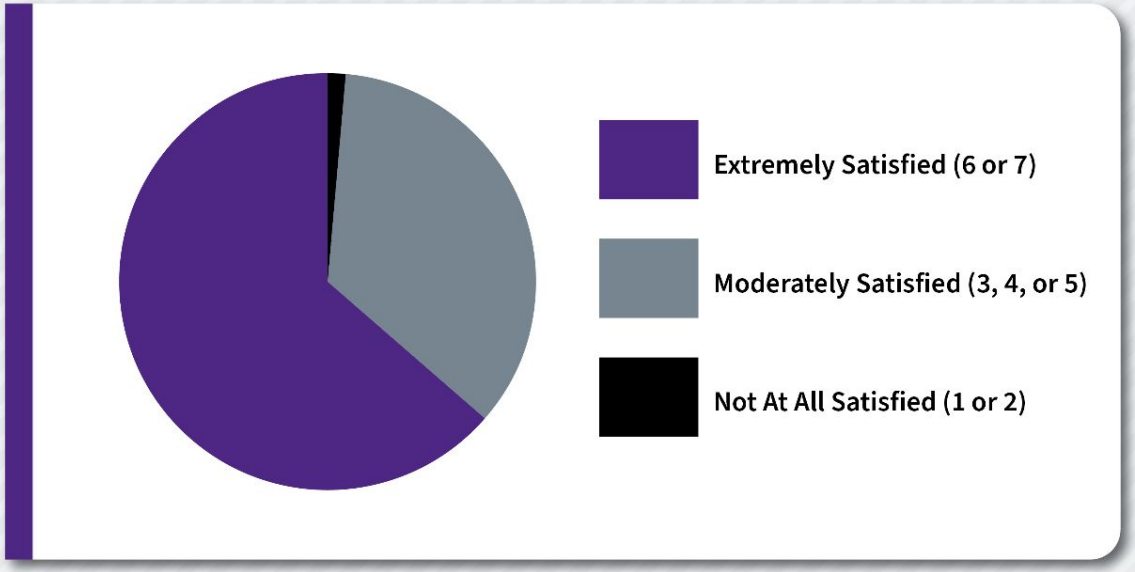
Regarding course registration, to what degree were you satisfied with the availability of general education course sections?



FACTOR 4: COURSE REGISTRATION

4.2

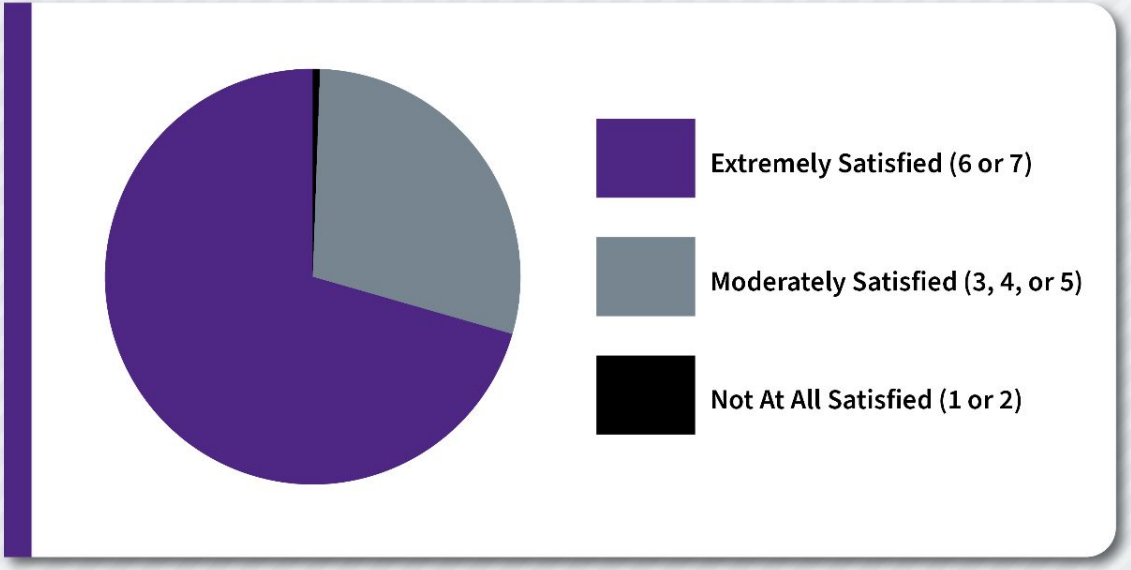
Regarding course registration, to what degree were you satisfied with the availability of elective course sections?



FACTOR 4: COURSE REGISTRATION

4.3

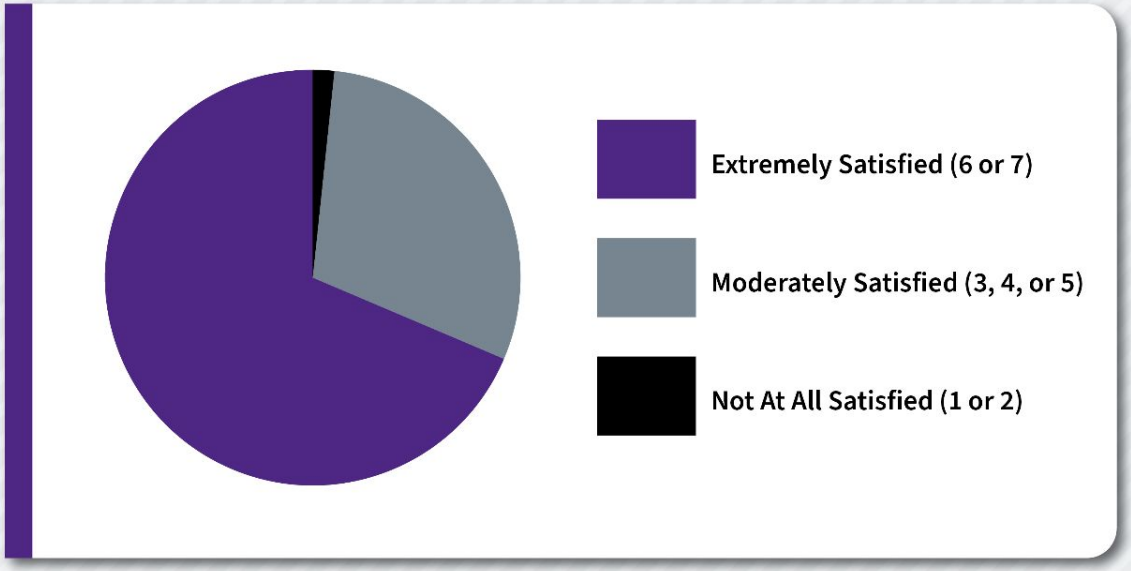
Regarding course registration, to what degree were you satisfied with the availability of required course sections?



FACTOR 4: COURSE REGISTRATION

4.4

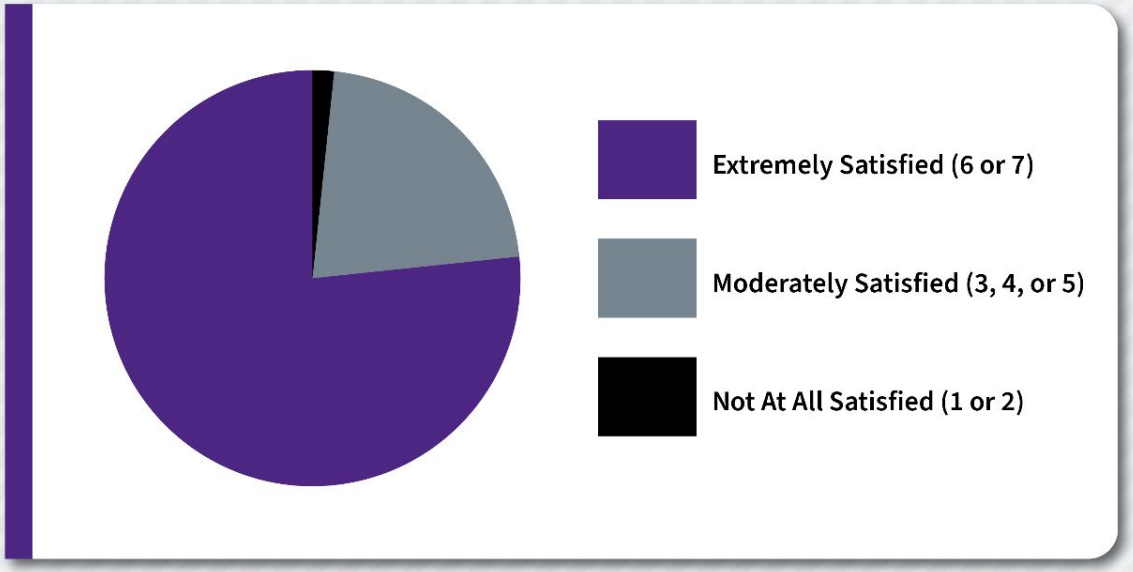
Regarding course registration, to what degree were you satisfied with the availability of courses at convenient times?



FACTOR 4: COURSE REGISTRATION

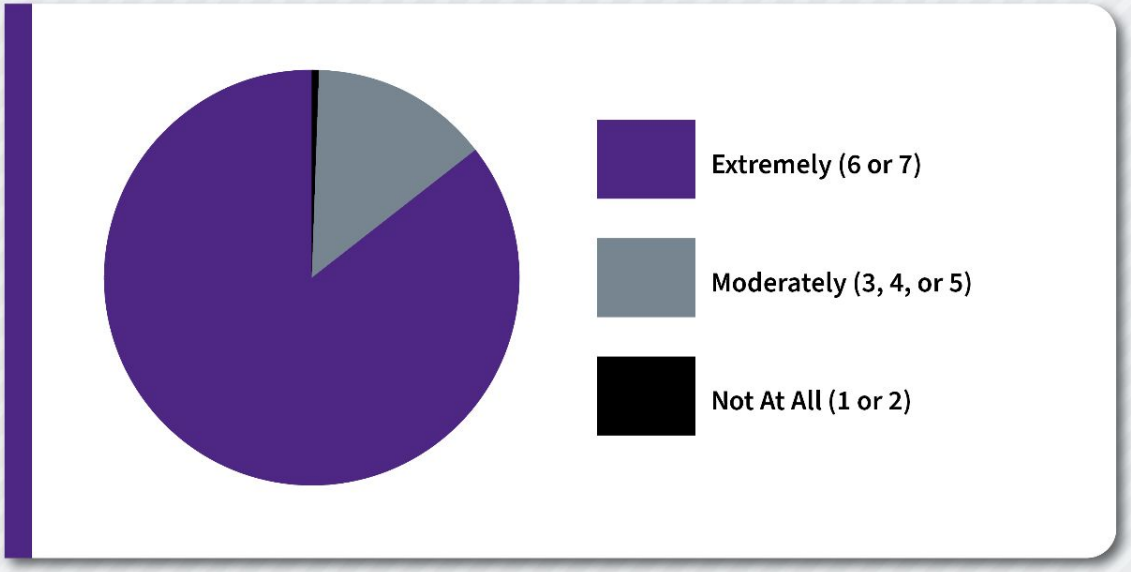
4.5

Regarding course registration, to what degree were you satisfied with the availability of assistance during the registration process?



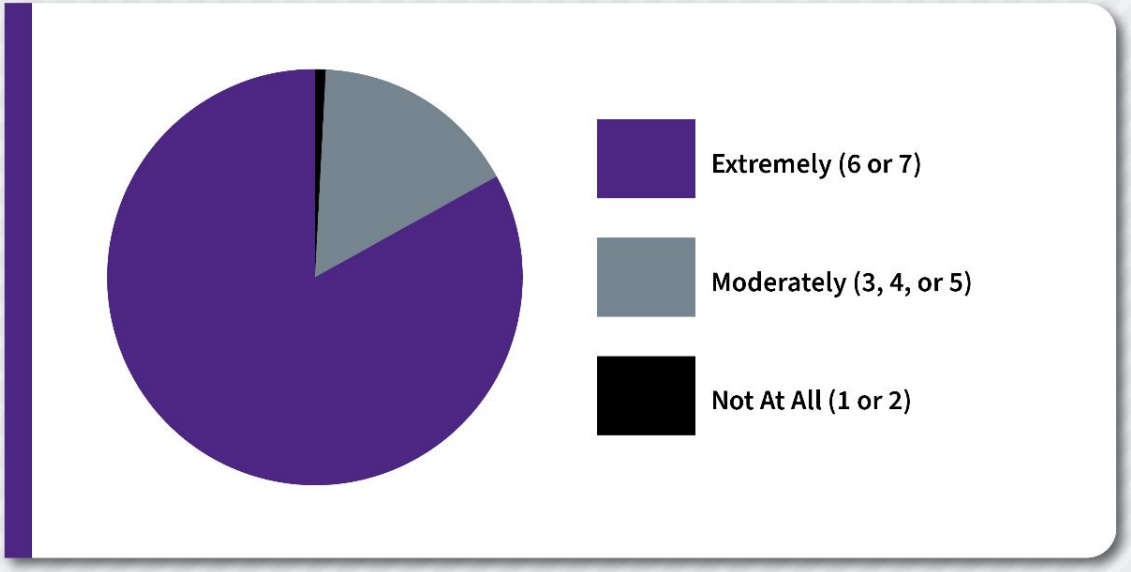
FACTOR 5: ACADEMIC ADVISOR

5.1 *To what degree is your academic advisor knowledgeable?*



FACTOR 5: ACADEMIC ADVISOR

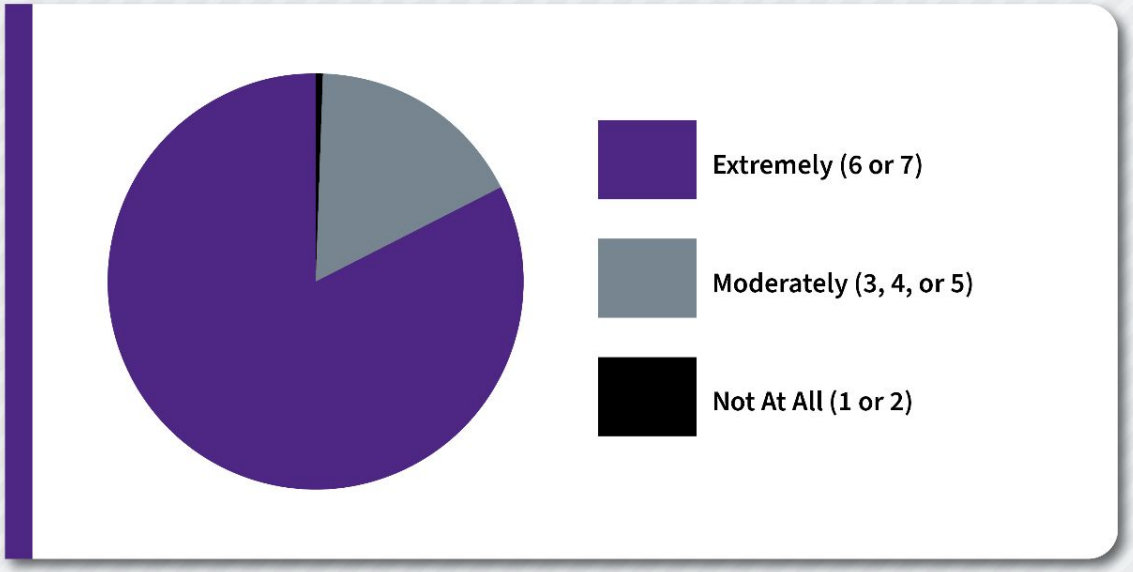
5.2 *To what degree is your academic advisor helpful?*



FACTOR 5: ACADEMIC ADVISOR

5.3

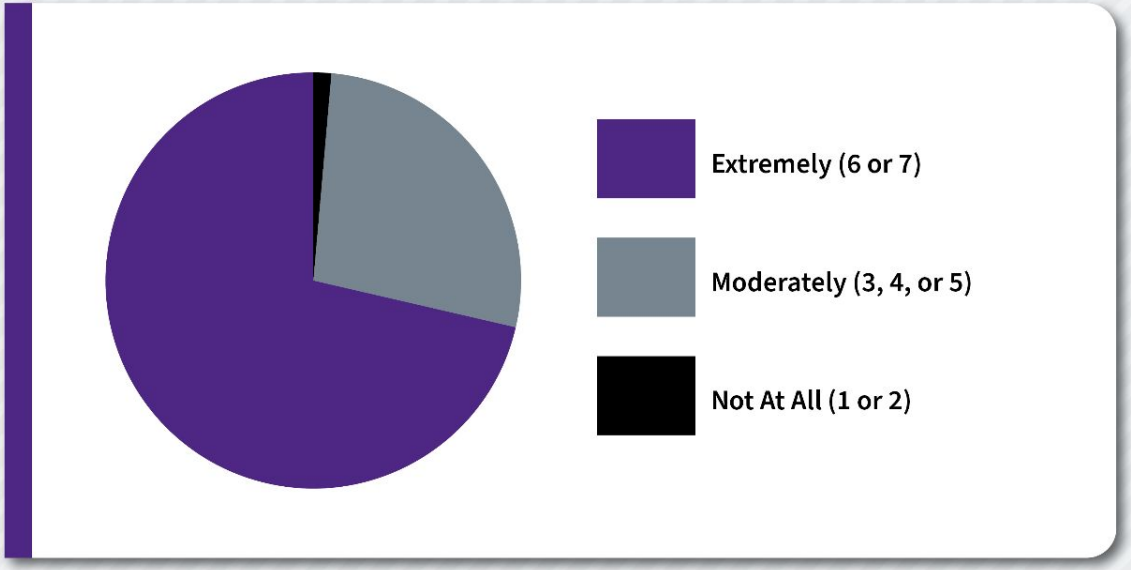
To what degree is your academic advisor interested in your progress toward graduation?



FACTOR 5: ACADEMIC ADVISOR

5.4

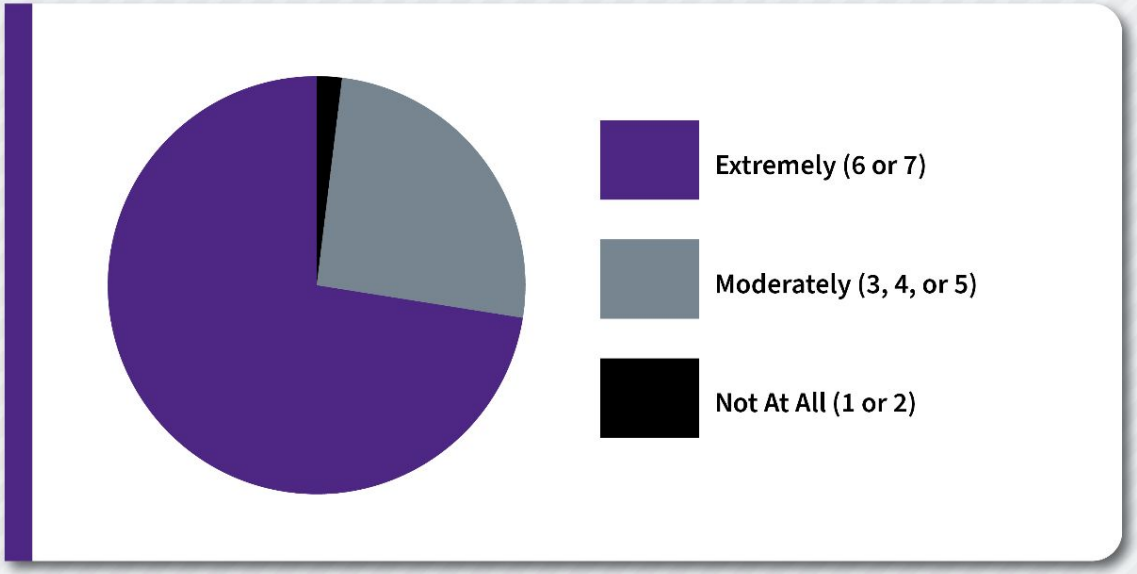
To what degree did meeting with your academic advisor increase your knowledge of general education requirements?



FACTOR 5: ACADEMIC ADVISOR

5.5

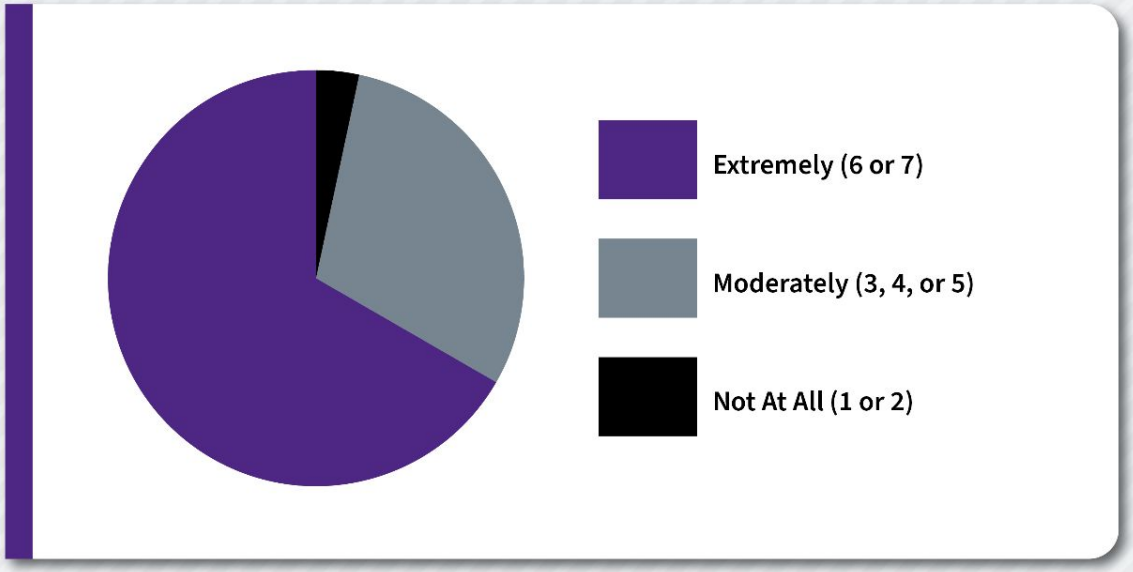
To what degree did meeting with your academic advisor increase your knowledge of major or program requirements?



FACTOR 5: ACADEMIC ADVISOR

5.6

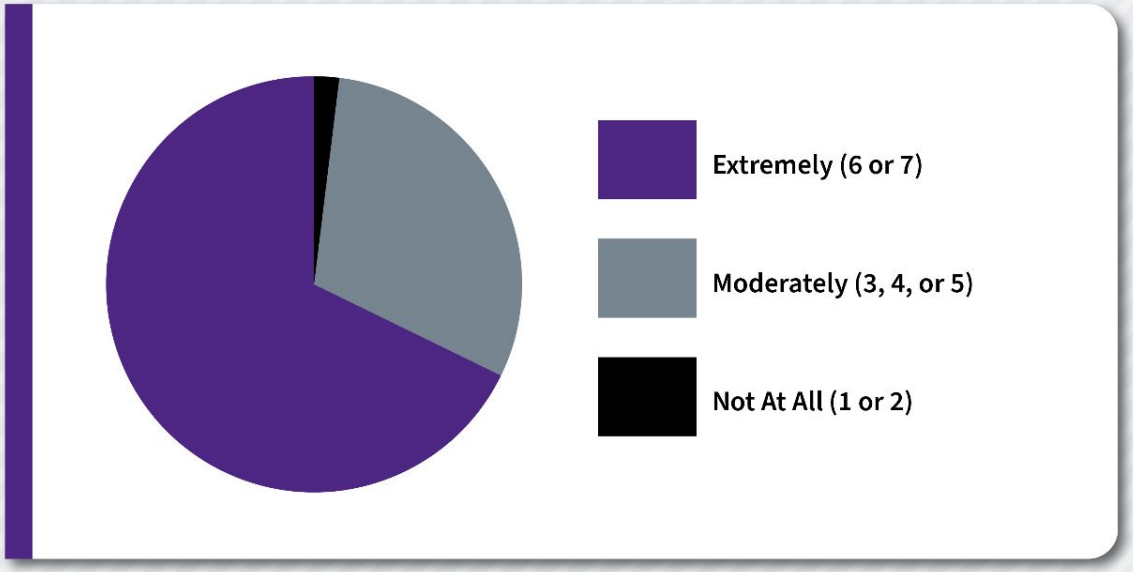
To what degree did meeting with your academic advisor increase your knowledge of graduation requirements?



FACTOR 5: ACADEMIC ADVISOR

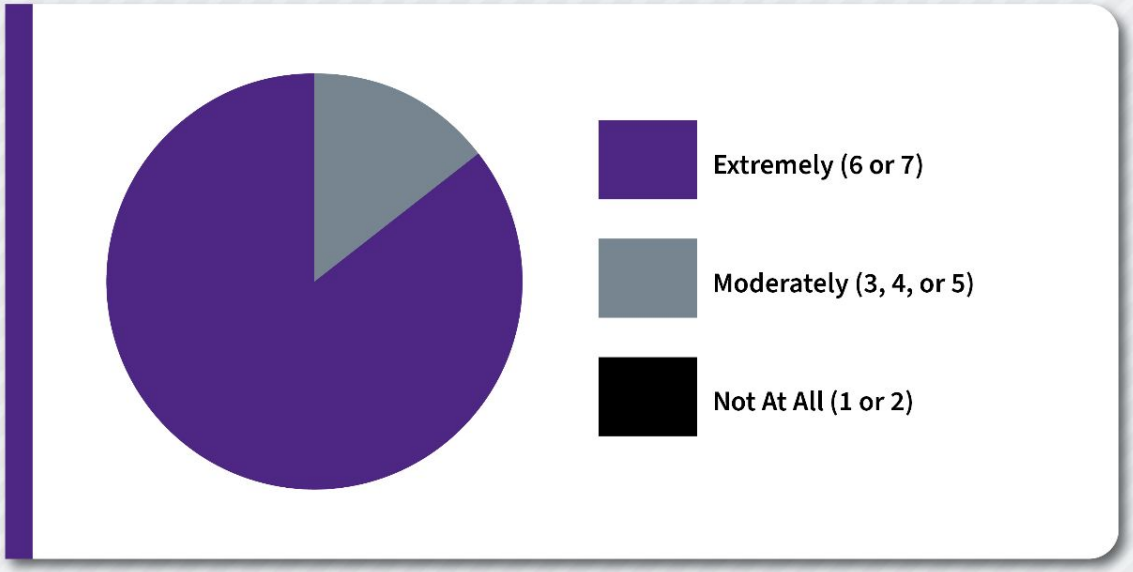
5.7

To what degree did meeting with your academic advisor increase your knowledge of campus resources and services?



FACTOR 7: ORIENTATION LEADER

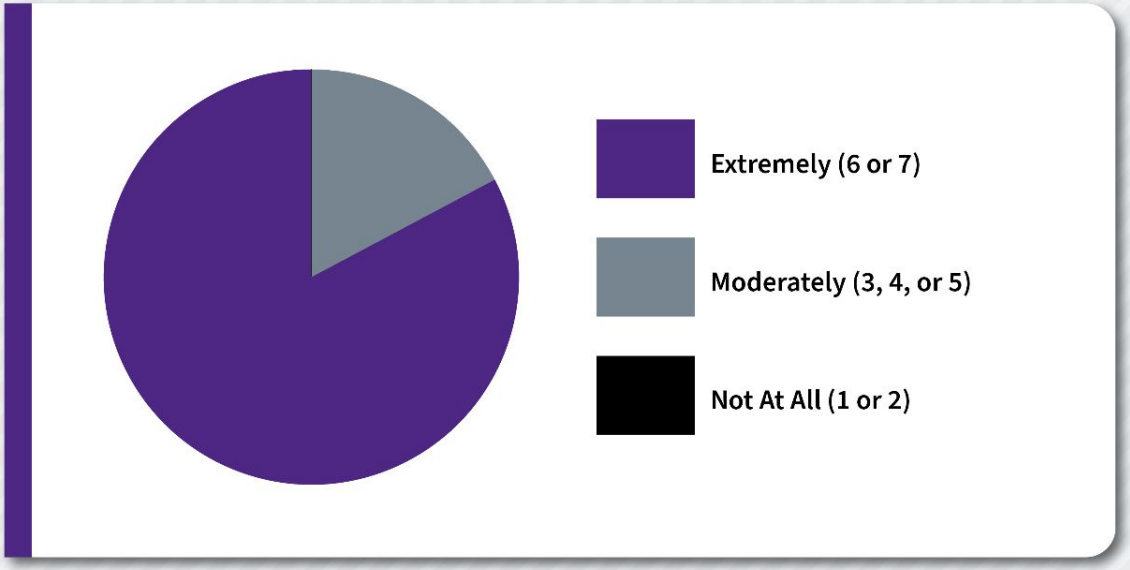
7.1 *To what degree was your orientation leader approachable?*



FACTOR 7: ORIENTATION LEADER

7.2

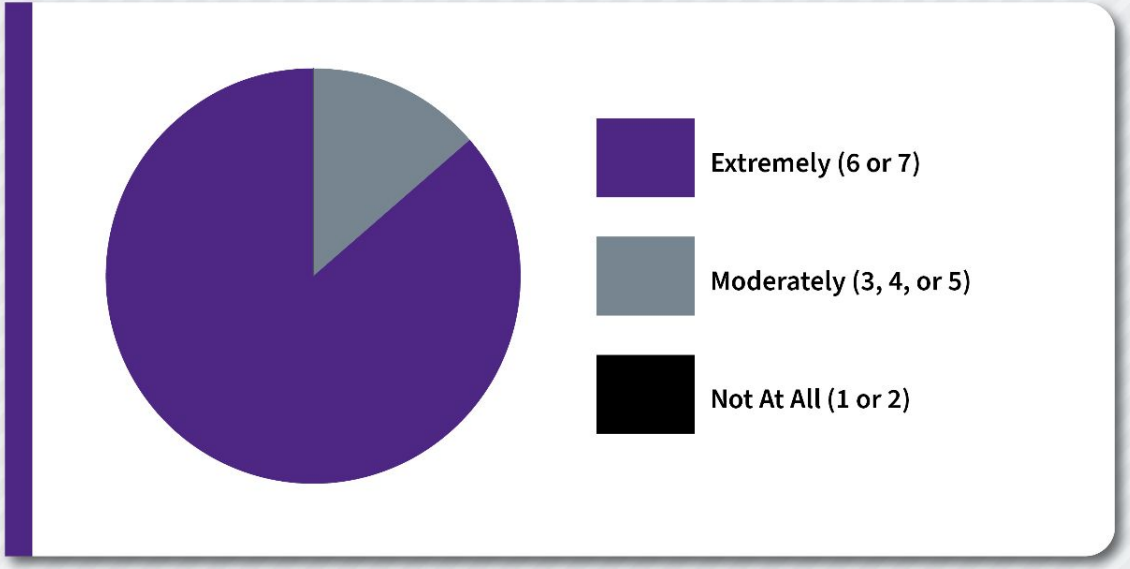
To what degree was your orientation leader able to answer your questions?



FACTOR 7: ORIENTATION LEADER

7.3

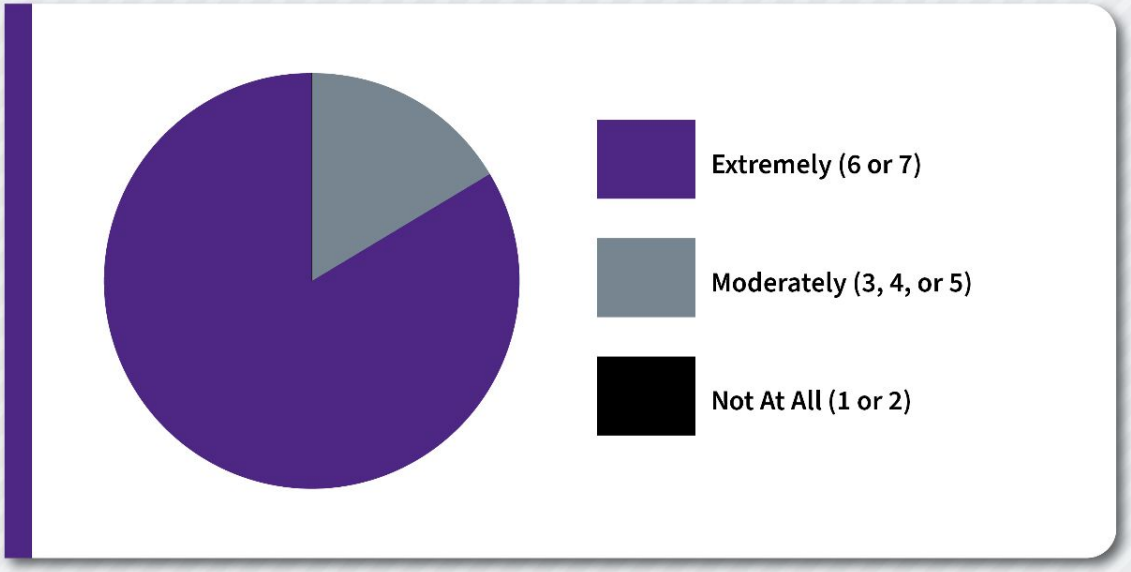
To what degree was your orientation leader knowledgeable about campus resources?



FACTOR 7: ORIENTATION LEADER

7.4

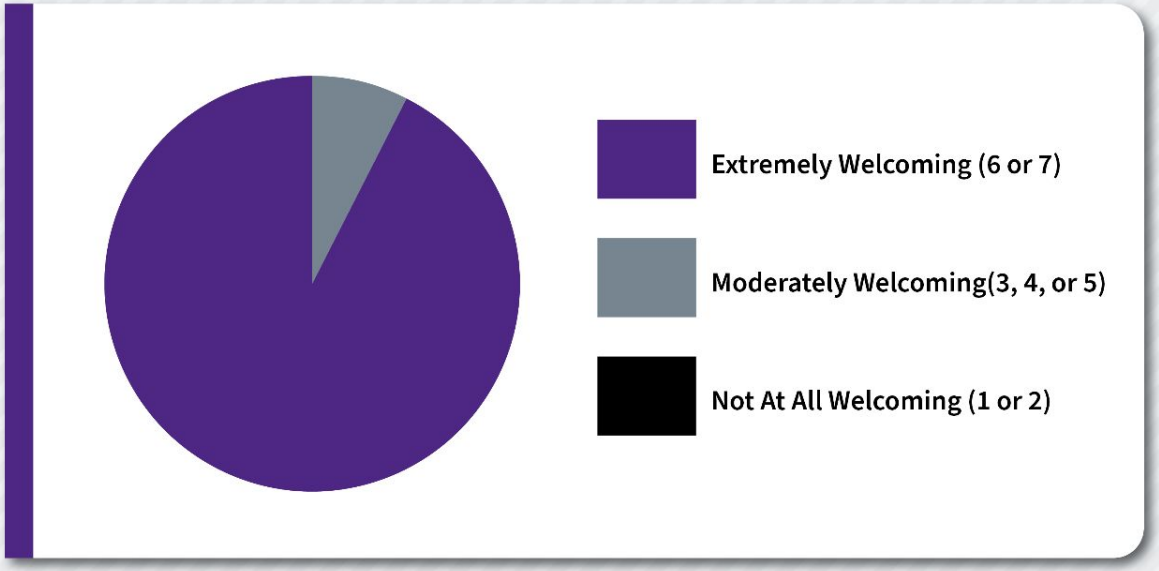
To what degree was your orientation leader able to communicate the expectations of students at this institution?



FACTOR 8: ORIENTATION STAFF

8.1

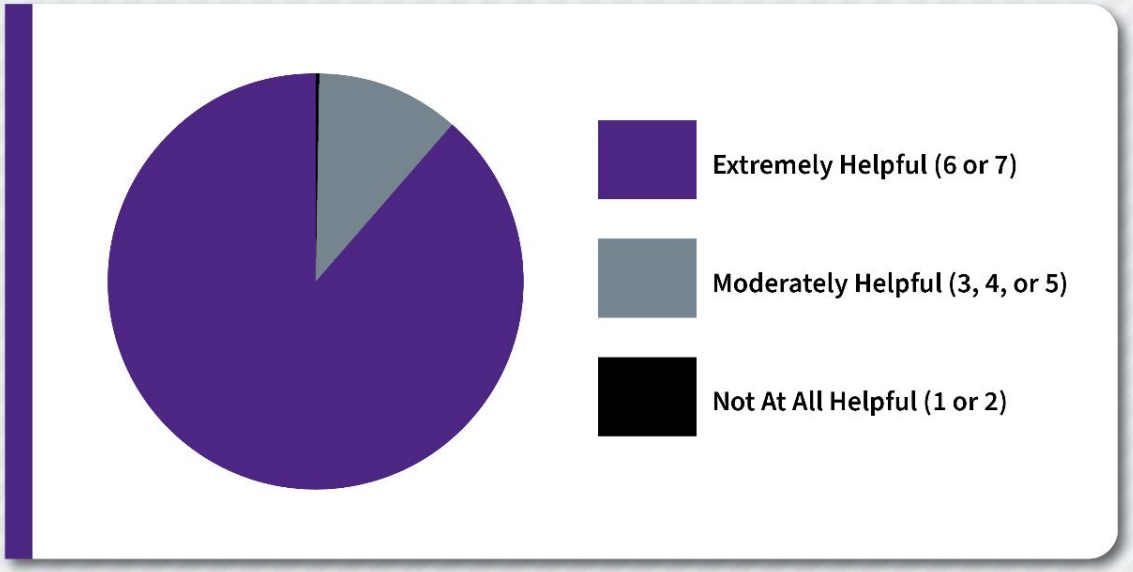
Think about the staff from the Orientation office (excluding your orientation leader). To what degree were staff from the Orientation office welcoming?



FACTOR 8: ORIENTATION STAFF

8.2

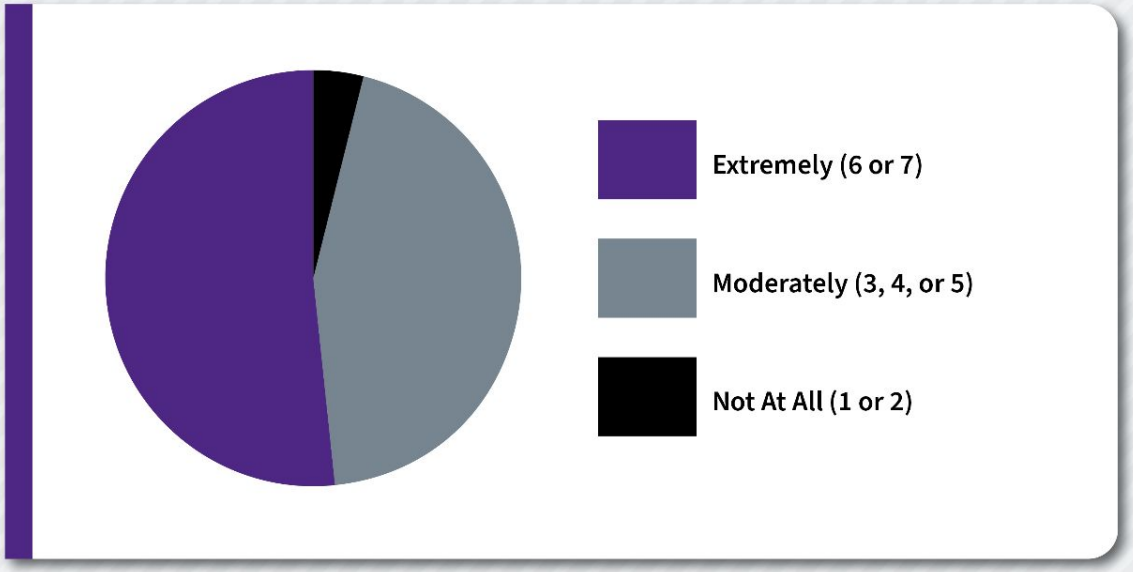
Think about the staff from the Orientation office (excluding your orientation leader). To what degree were staff from the Orientation office helpful?



FACTOR 9: CAMPUS INTERACTIONS

9.1

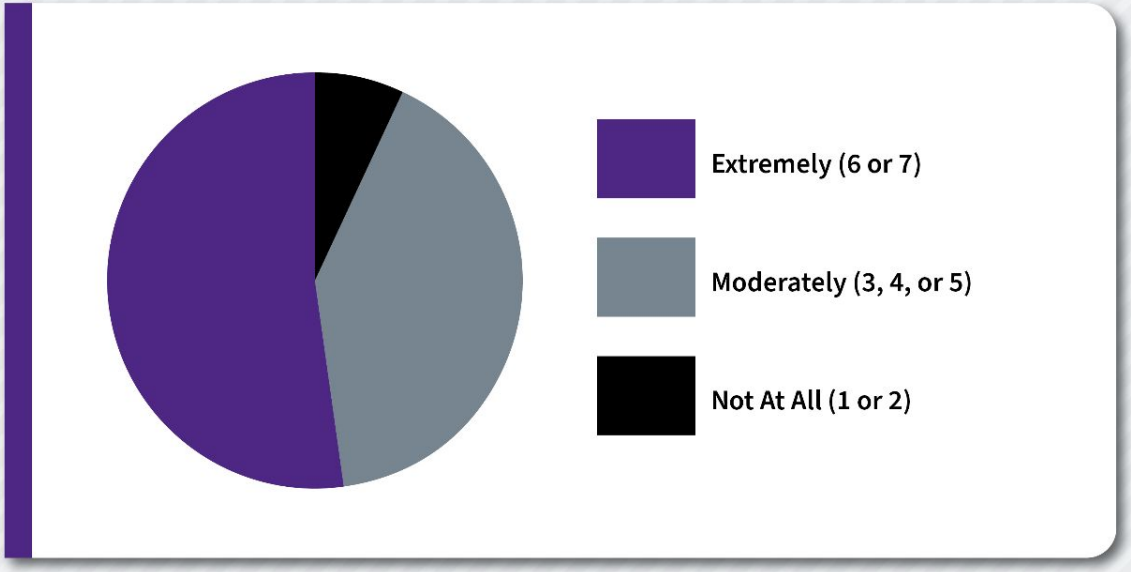
At this orientation session, to what degree did you engage in meaningful interactions with other new/future students?



FACTOR 9: CAMPUS INTERACTIONS

9.2

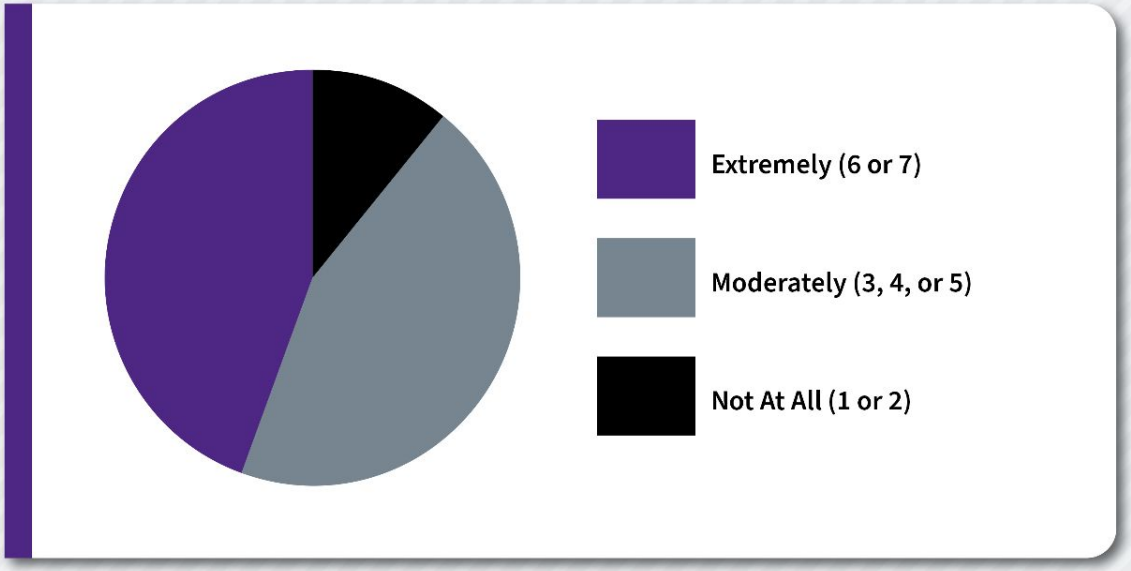
At this orientation session, to what degree did you engage in meaningful interactions with current students?



FACTOR 9: CAMPUS INTERACTIONS

9.3

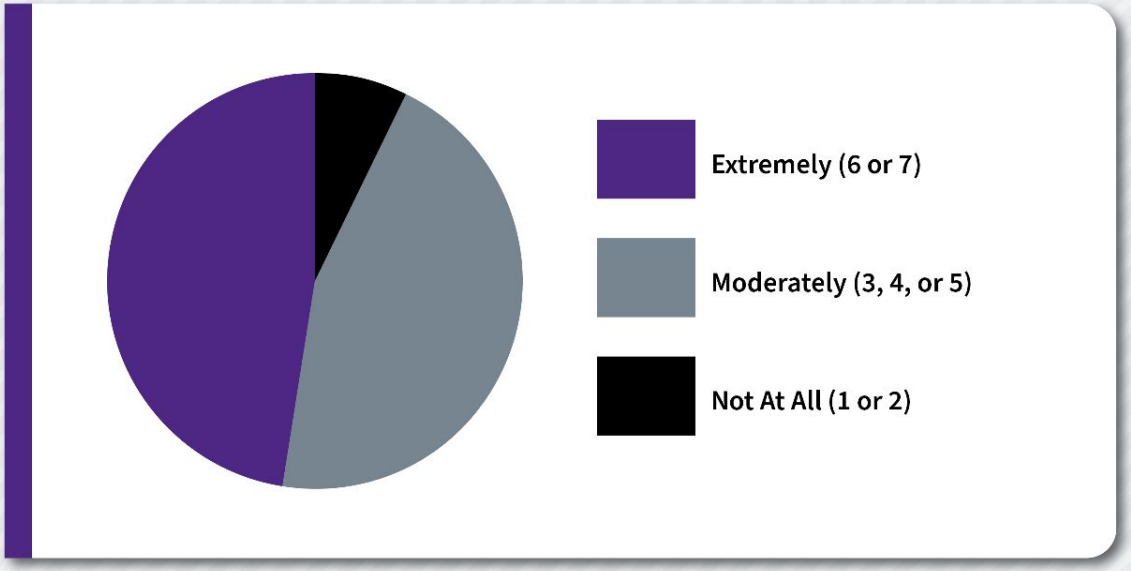
At this orientation session, to what degree did you engage in meaningful interactions with faculty in your academic program?



FACTOR 9: CAMPUS INTERACTIONS

9.4

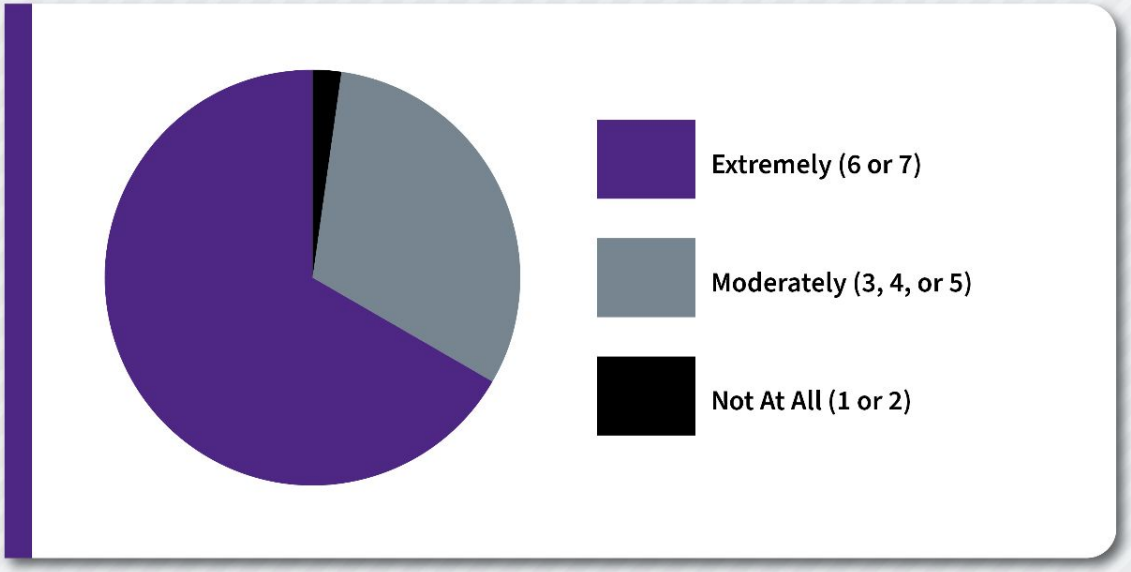
At this orientation session, to what degree did you engage in meaningful interactions with staff?



FACTOR 10: EXPECTATIONS

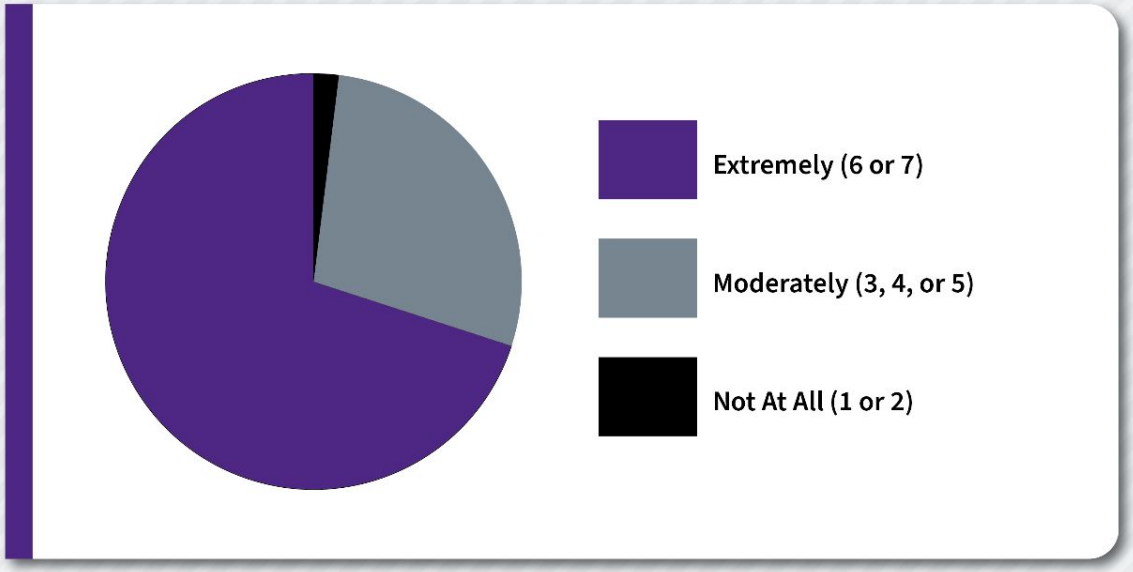
10.1

To what degree did this orientation session increase your knowledge of what is expected of you at the institution regarding academic integrity?



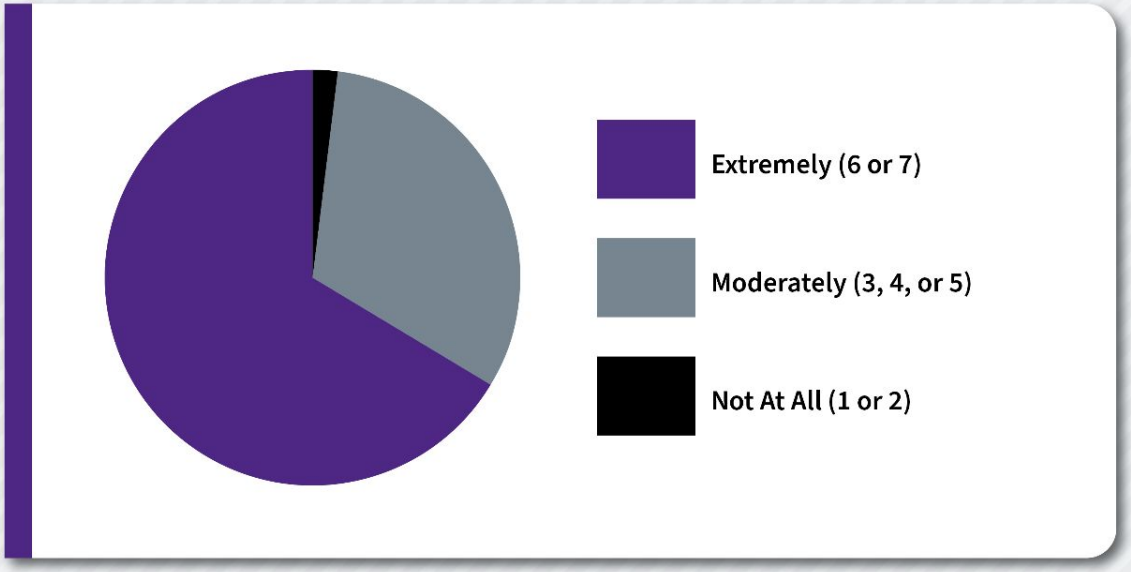
10.2

To what degree did this orientation session increase your knowledge of what is expected of you at the institution regarding academic performance?



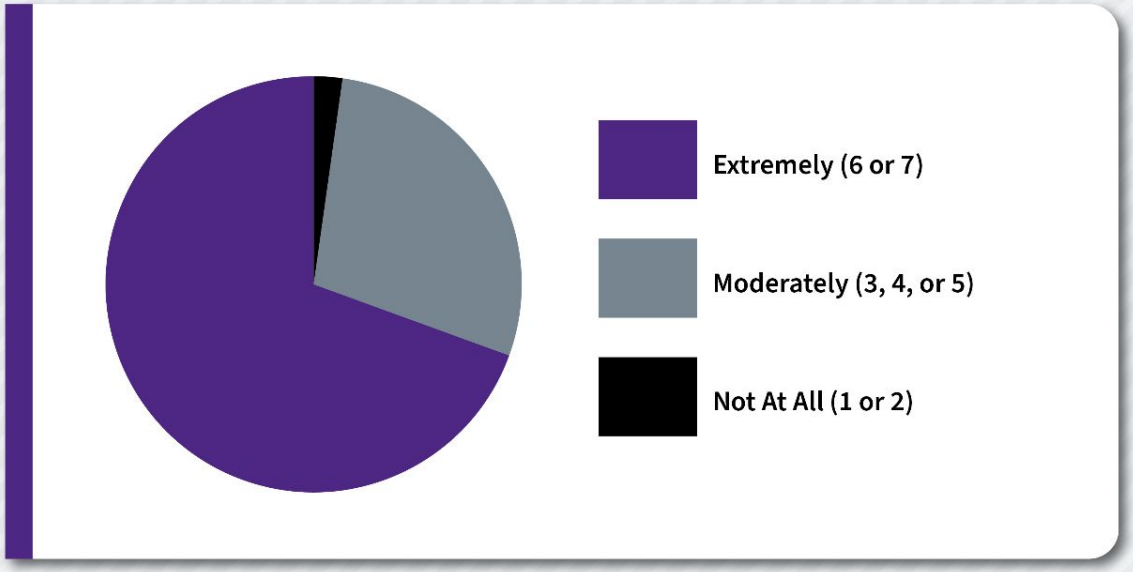
10.3

To what degree did this orientation session increase your knowledge of what is expected of you at the institution regarding co-curricular involvement?



10.4

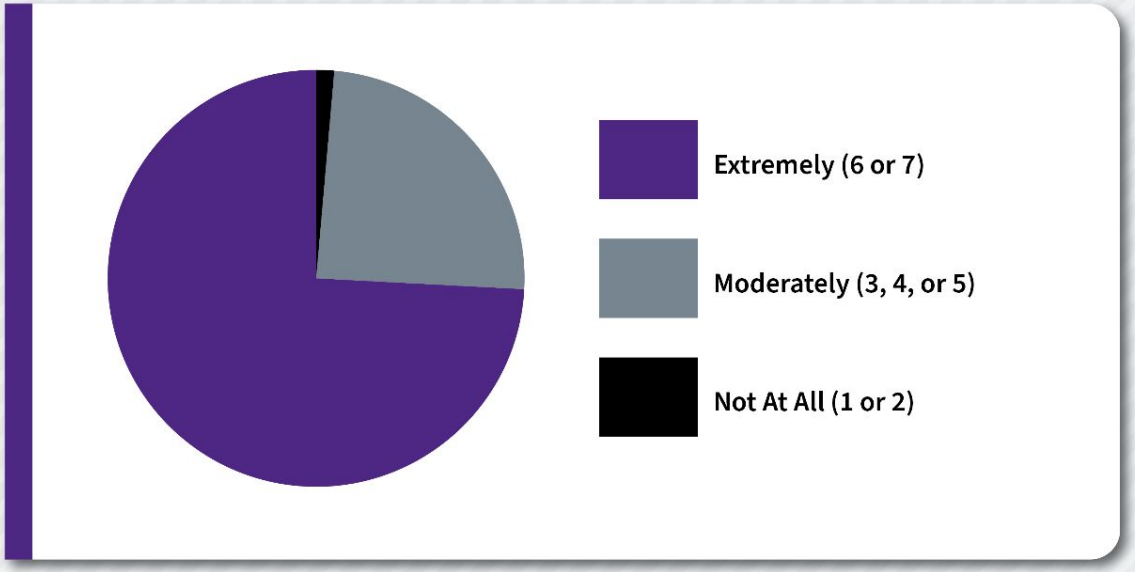
To what degree did this orientation session increase your knowledge of what is expected of you at the institution regarding ethical conduct?



FACTOR 10: EXPECTATIONS

10.5

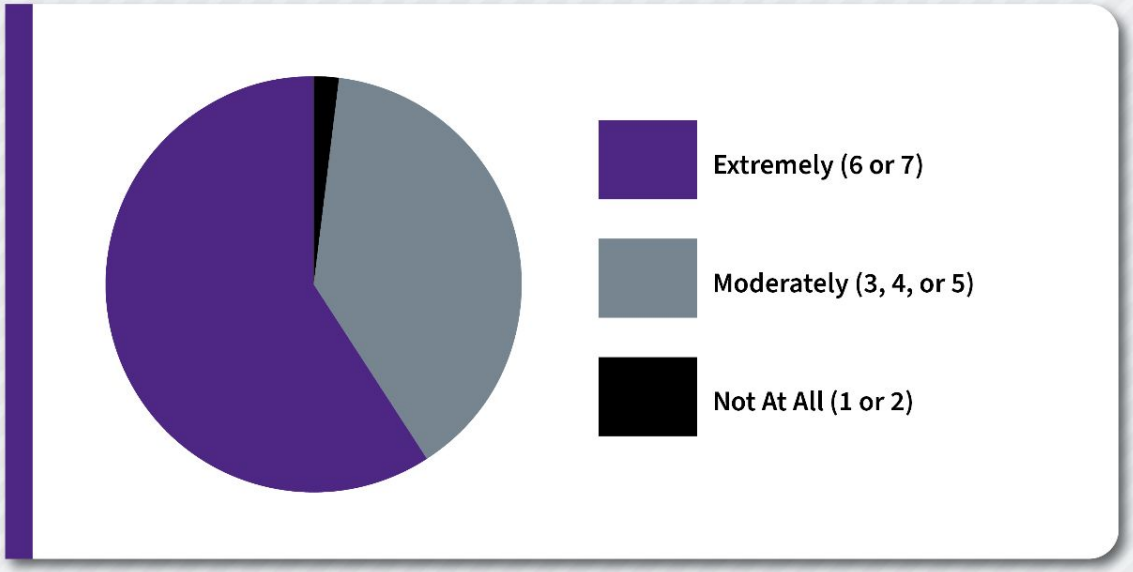
To what degree did this orientation session increase your knowledge of what is expected of you at the institution regarding social connections?



FACTOR 11: CAMPUS CULTURE

11.1

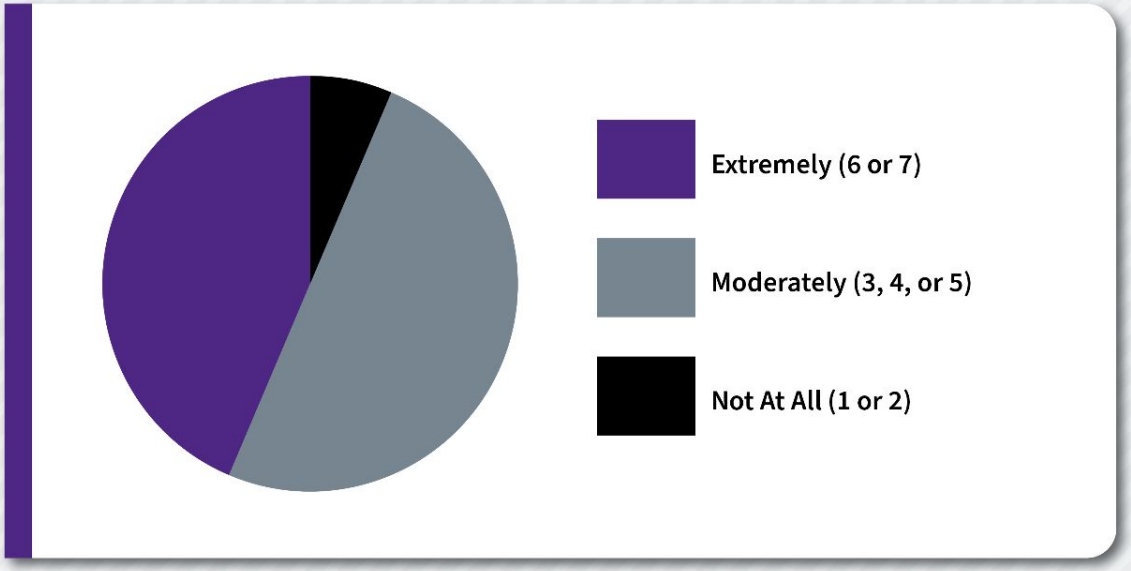
To what degree did this orientation session increase your knowledge of campus culture?



FACTOR 11: CAMPUS CULTURE

11.2

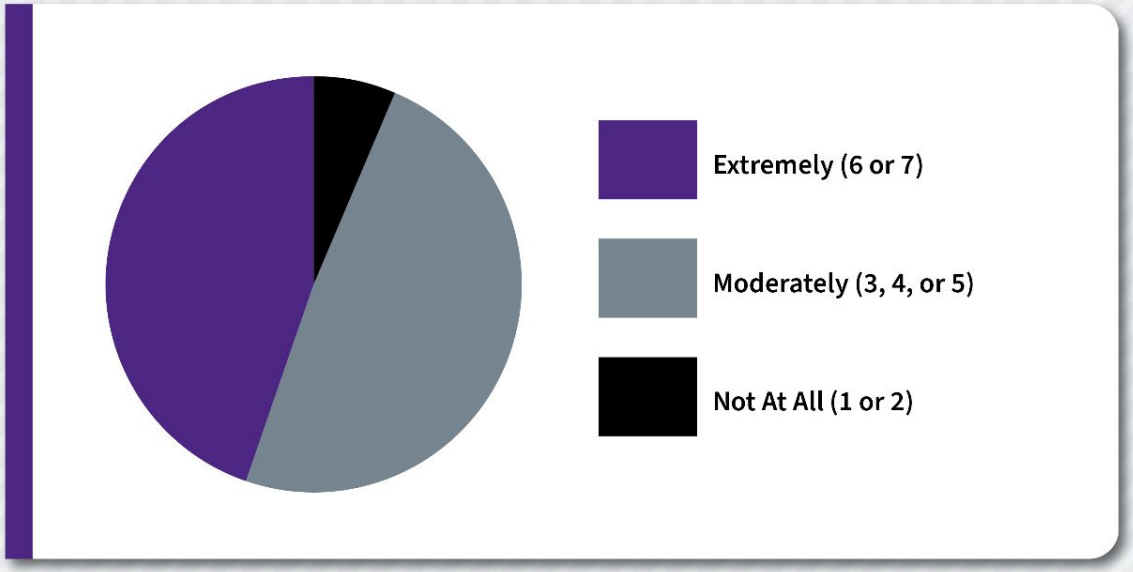
To what degree did this orientation session increase your knowledge of campus history?



FACTOR 11: CAMPUS CULTURE

11.3

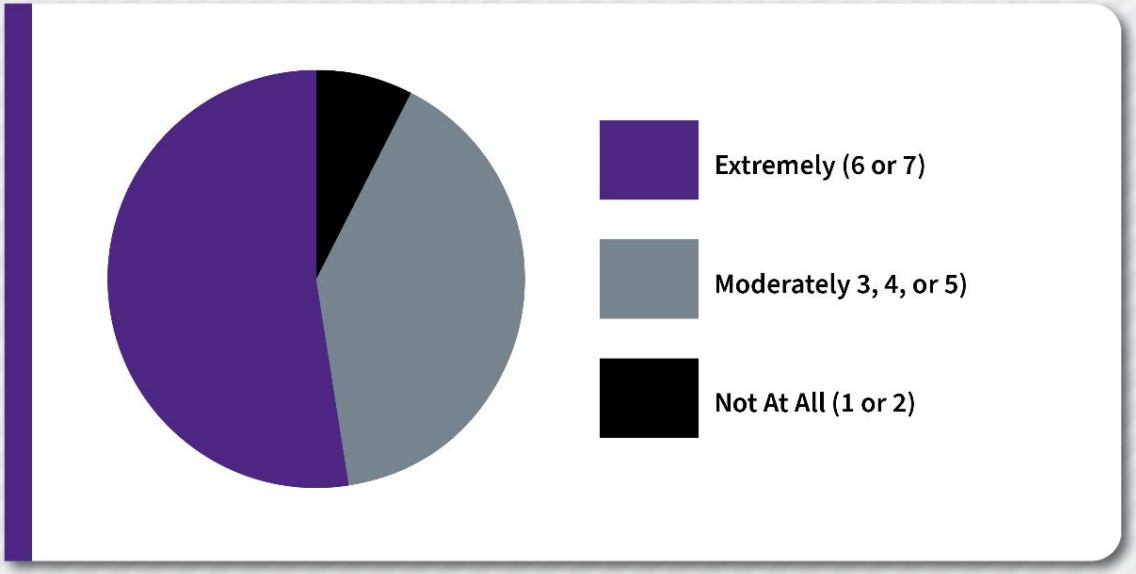
To what degree did this orientation session increase your knowledge of campus traditions?



FACTOR 12: ON-CAMPUS HOUSING

12.1

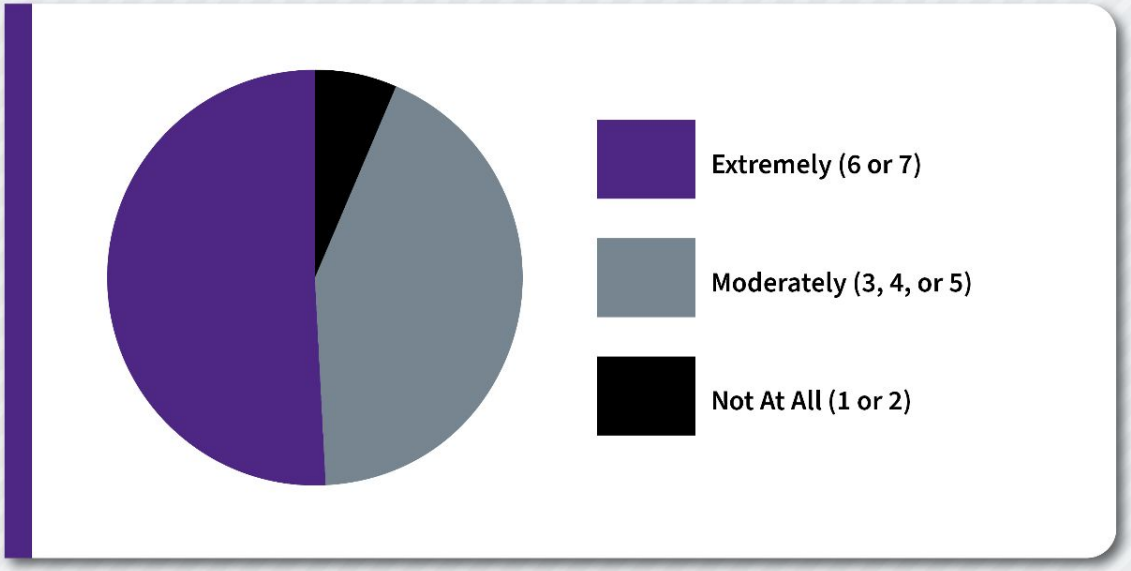
To what degree did this orientation session increase your knowledge of on-campus housing options?



FACTOR 12: ON-CAMPUS HOUSING

12.2

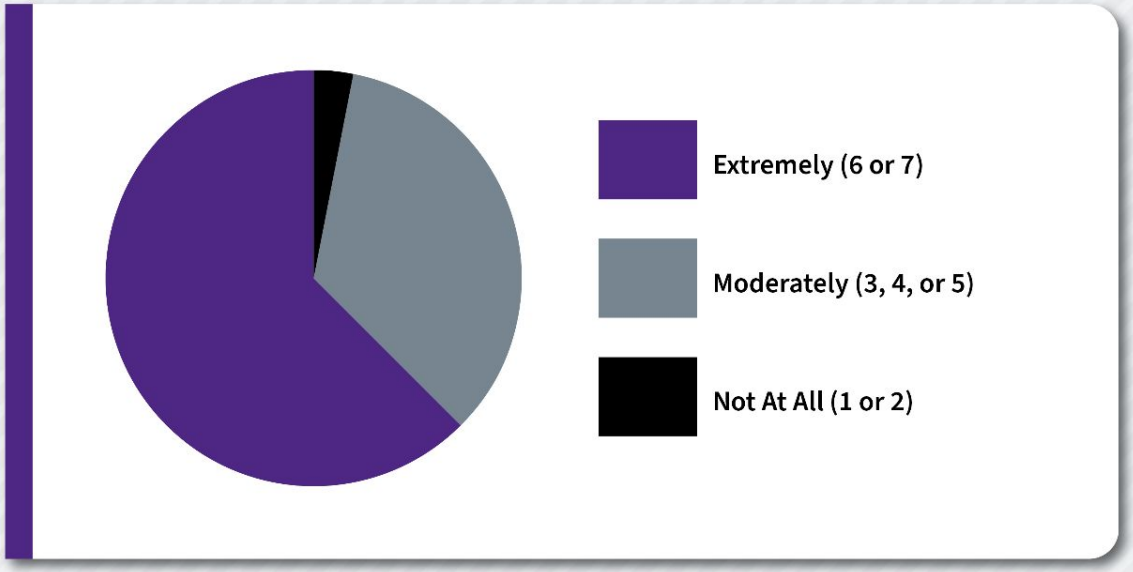
To what degree did this orientation session increase your knowledge of on-campus housing policies?



FACTOR 12: ON-CAMPUS HOUSING

12.3

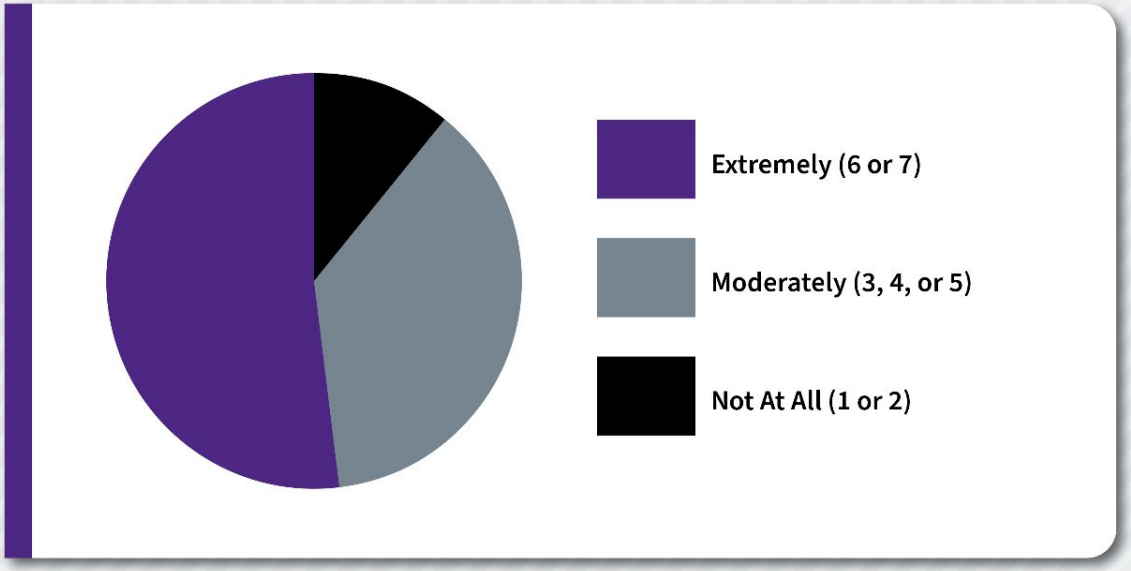
To what degree did this orientation session increase your knowledge of on-campus dining options?



FACTOR 12: ON-CAMPUS HOUSING

12.4

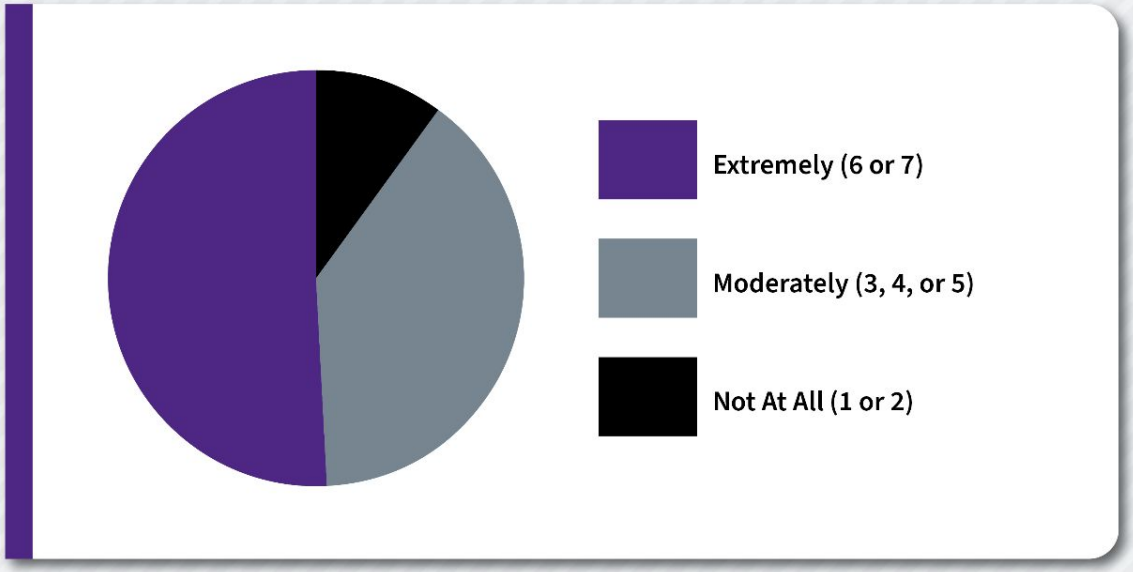
To what degree did this orientation session increase your knowledge of how to change your meal plan?



FACTOR 12: ON-CAMPUS HOUSING

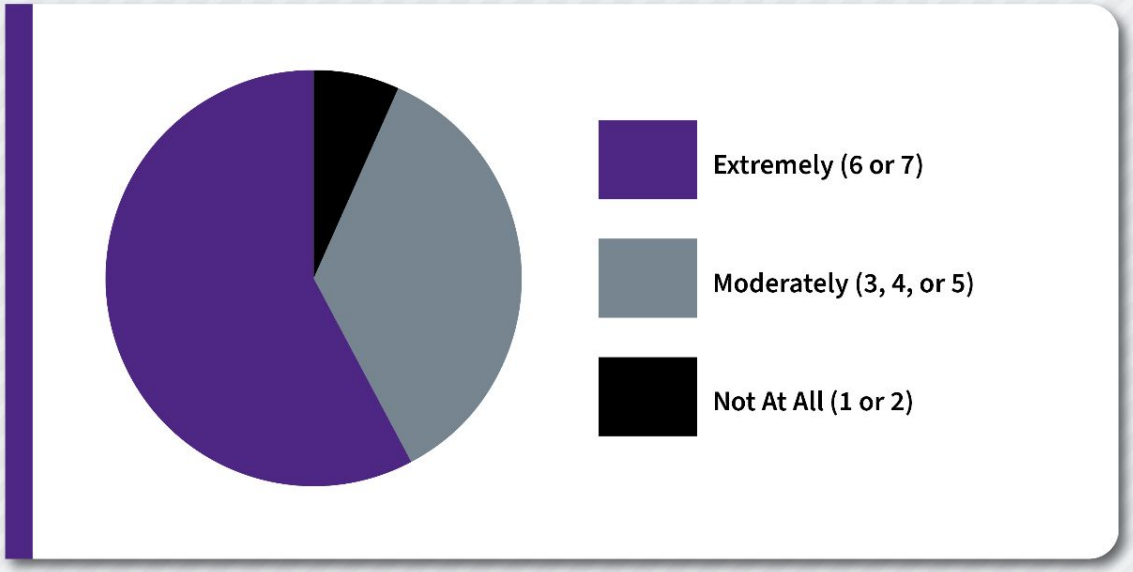
12.5

To what degree did this orientation session increase your knowledge of what you can and cannot bring to campus?



12.6

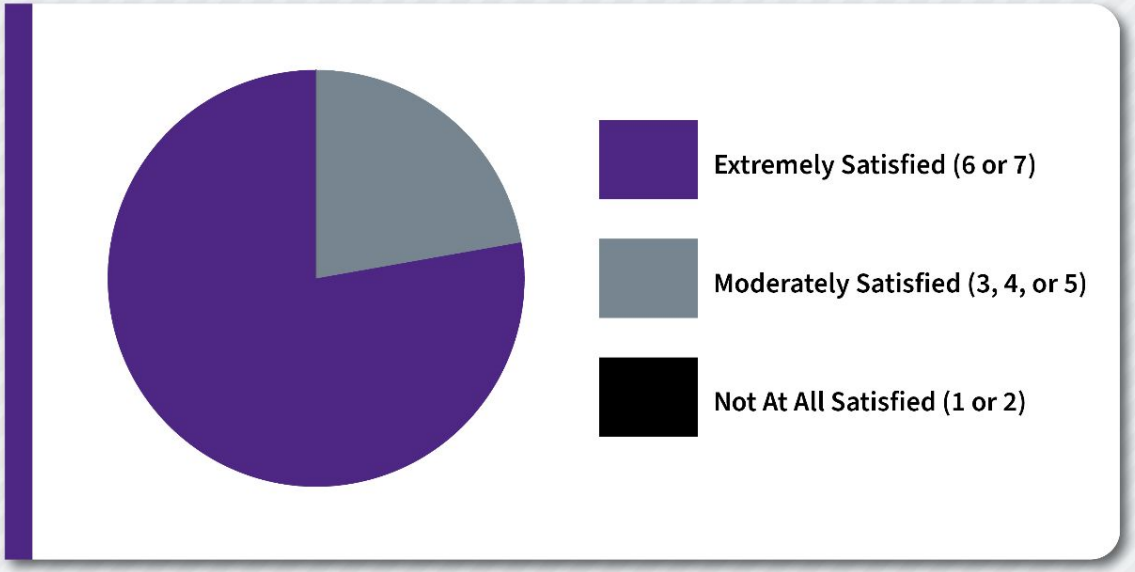
To what degree did this orientation session increase your knowledge of what to expect on Move-In Day?



FACTOR 13: CAMPUS SAFETY

13.1

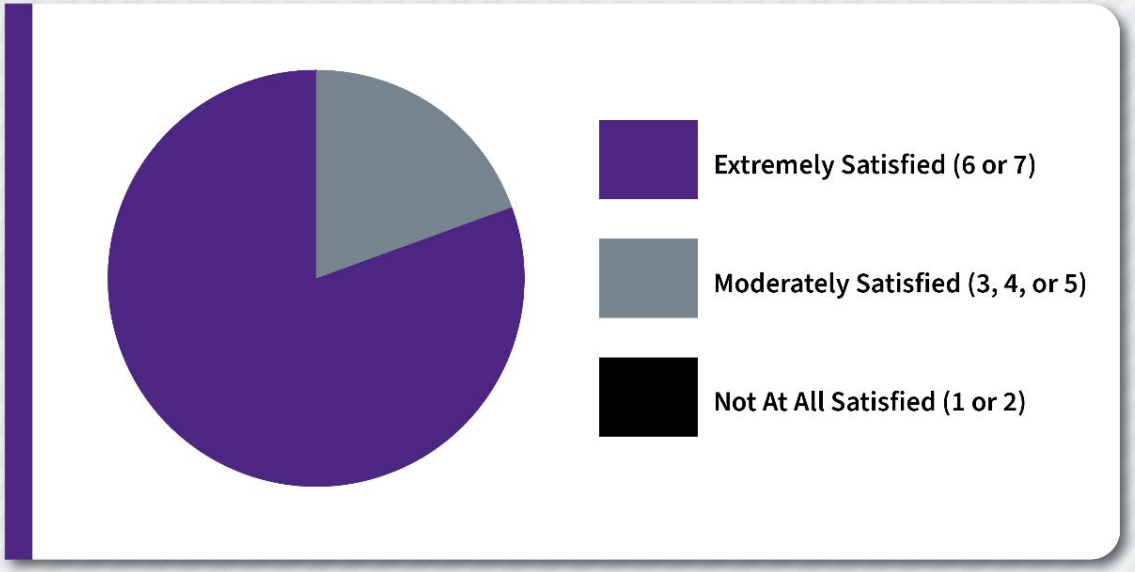
As a result of this orientation session, to what degree are you satisfied that this institution keeps the campus safe?



FACTOR 13: CAMPUS SAFETY

13.2

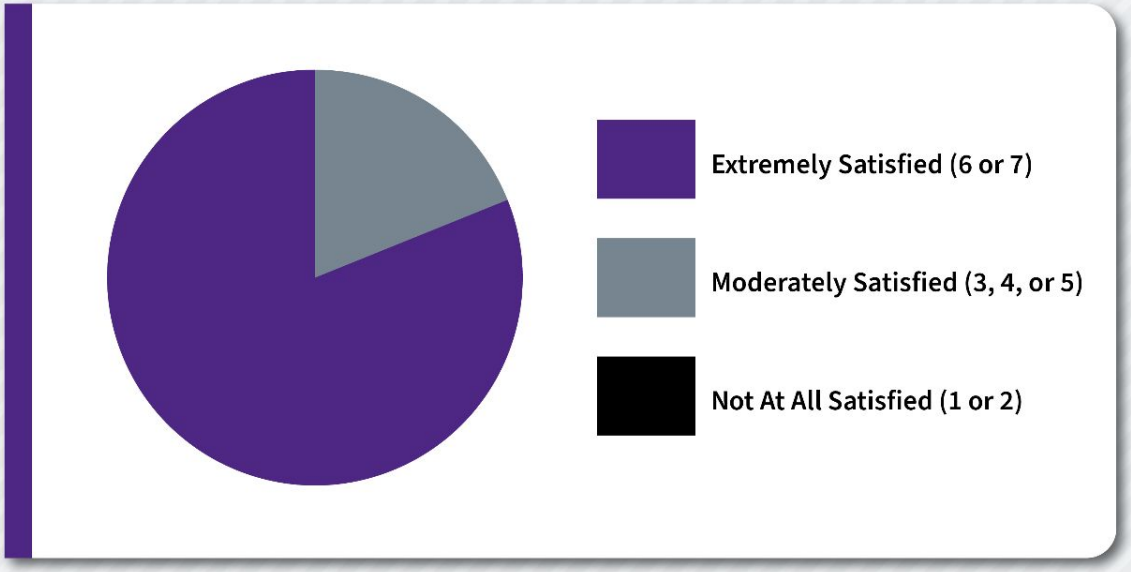
As a result of this orientation session, to what degree are you satisfied that this institution encourages students to engage in safe behaviors?



FACTOR 13: CAMPUS SAFETY

13.3

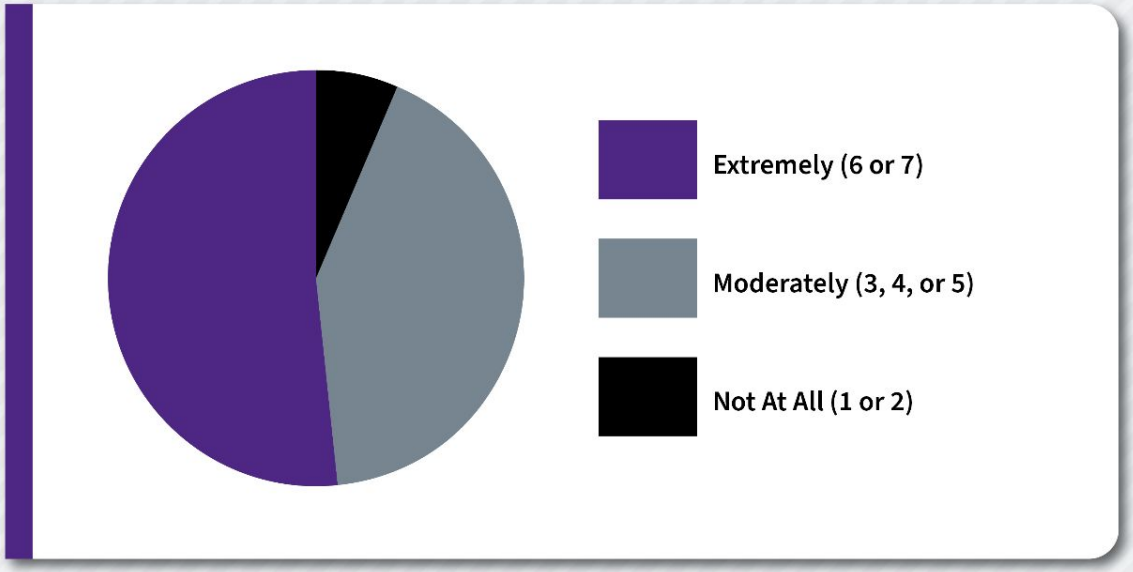
As a result of this orientation session, to what degree are you satisfied that this institution makes campus safety a high priority?



FACTOR 14: FINANCIAL AID RESOURCES

14.1

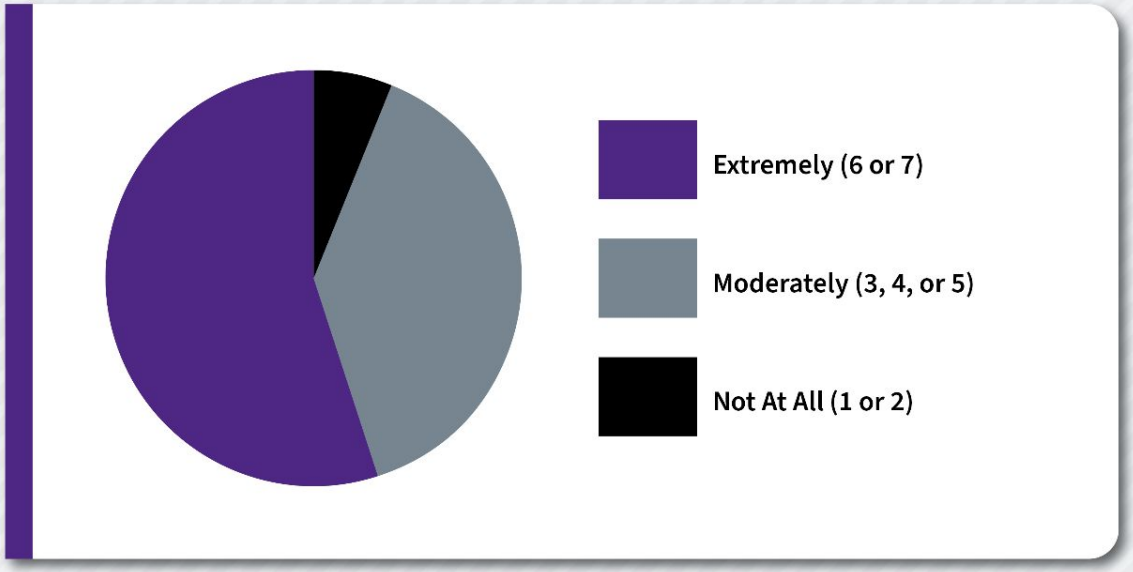
To what degree did this orientation session increase your knowledge of how to apply for financial aid and scholarships?



FACTOR 14: FINANCIAL AID RESOURCES

14.2

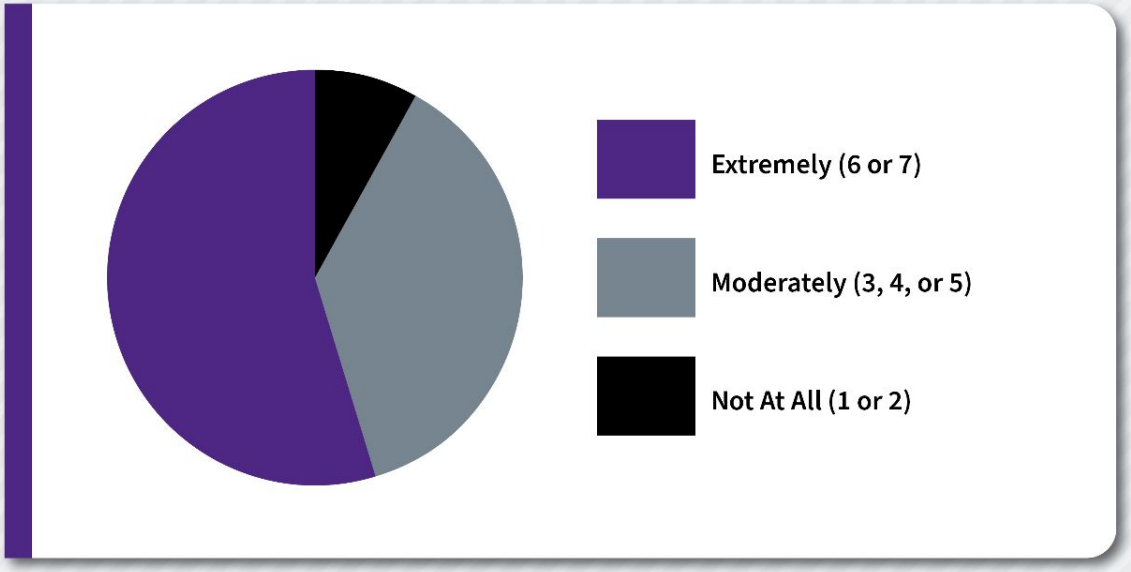
To what degree did this orientation session increase your knowledge of how to check the status of your financial aid application?



FACTOR 14: FINANCIAL AID RESOURCES

14.3

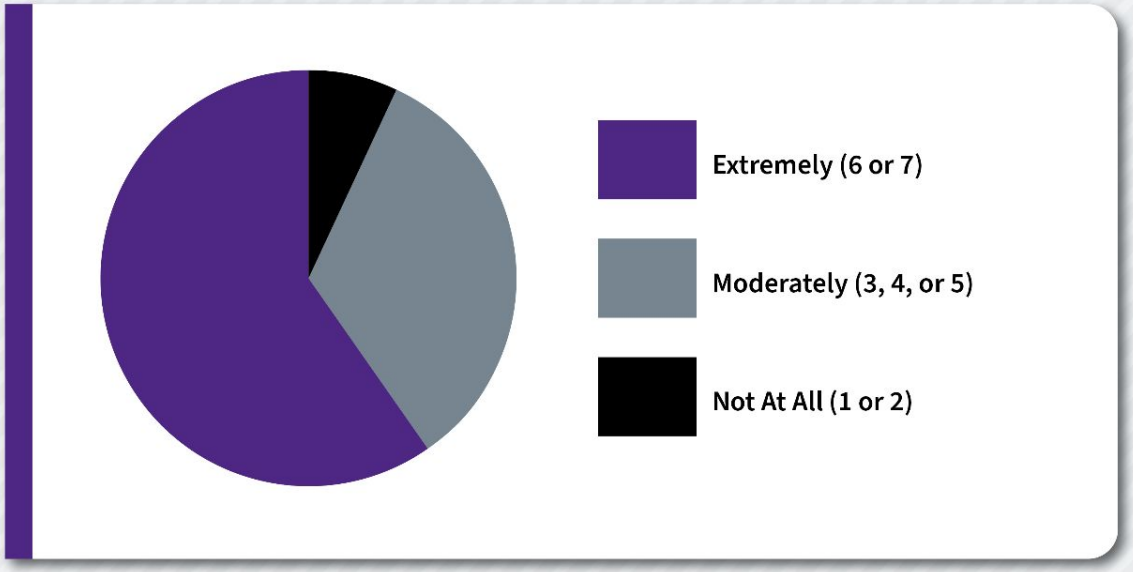
To what degree did this orientation session increase your knowledge of how to accept your financial aid offer?



FACTOR 14: FINANCIAL AID RESOURCES

14.4

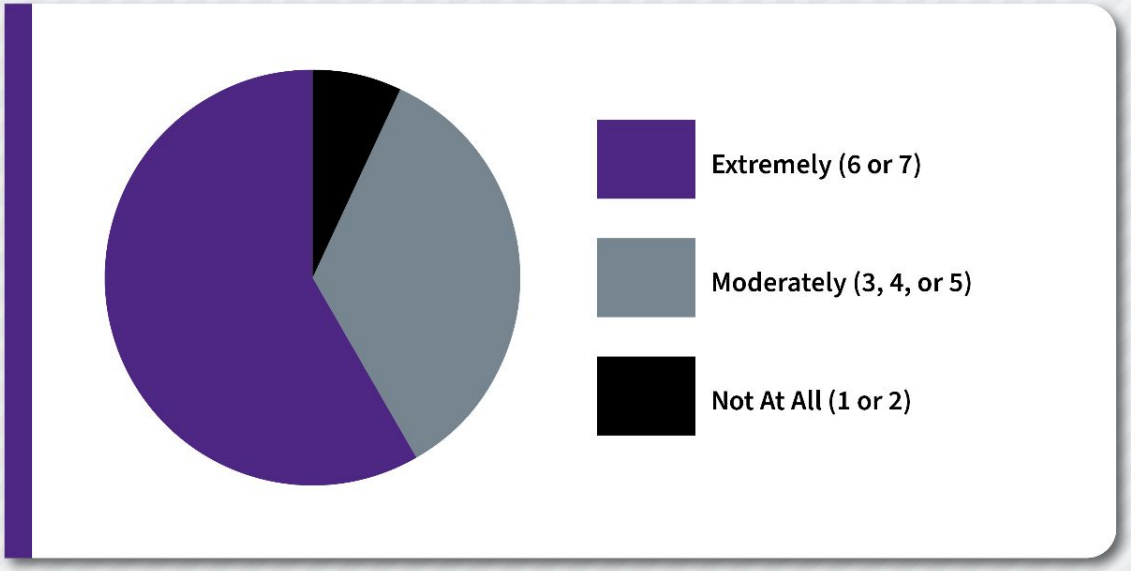
To what degree did this orientation session increase your knowledge of how to check your tuition bill?



FACTOR 14: FINANCIAL AID RESOURCES

14.5

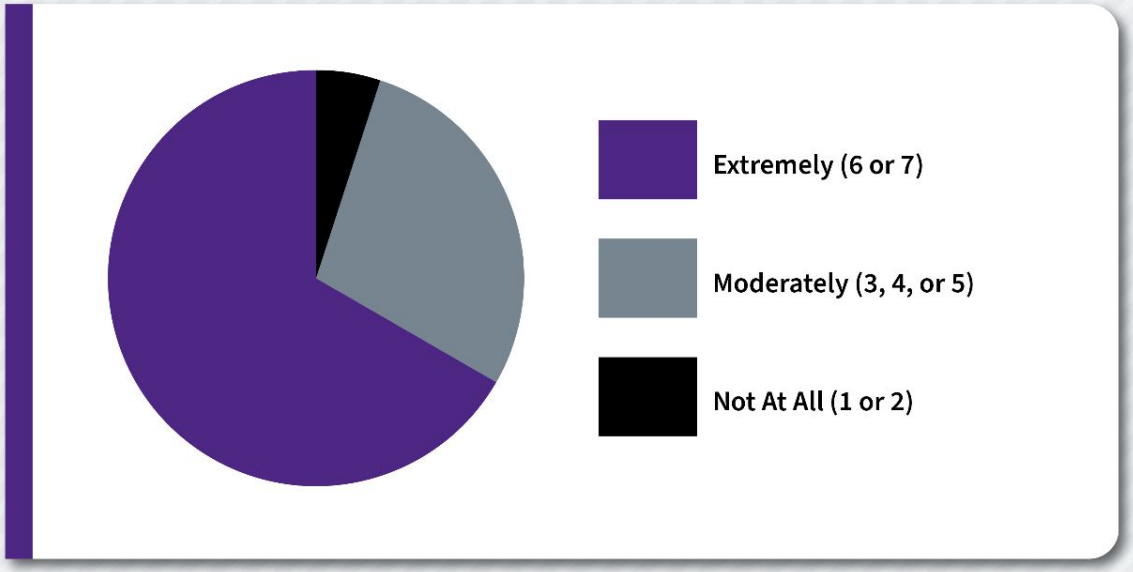
To what degree did this orientation session increase your knowledge of how to pay your tuition bill?



FACTOR 15: TECHNOLOGY RESOURCES

15.1

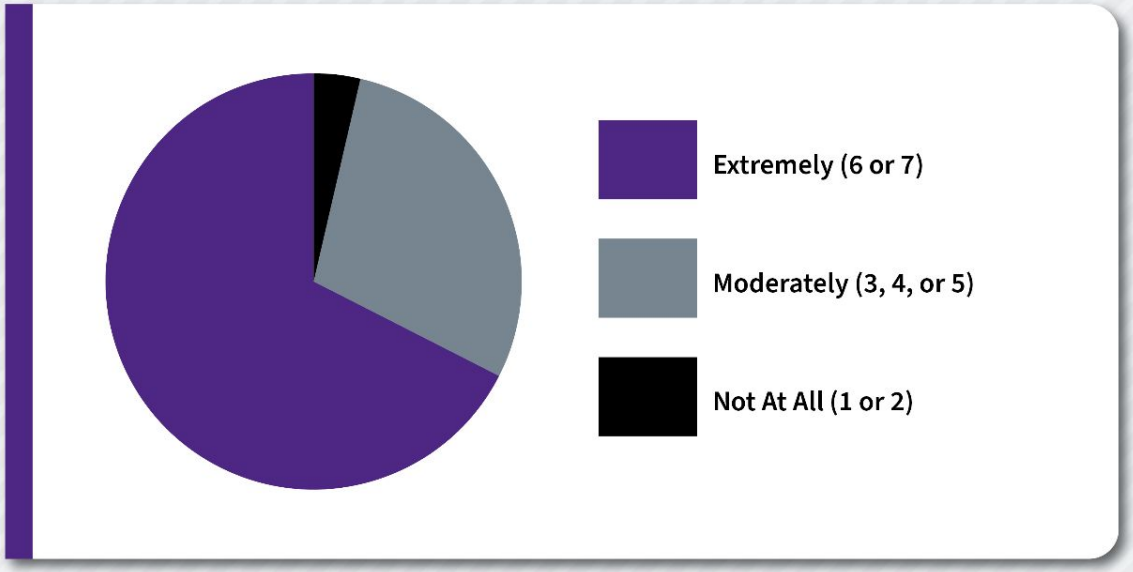
To what degree did this orientation session increase your ability to access your student email account?



FACTOR 15: TECHNOLOGY RESOURCES

15.2

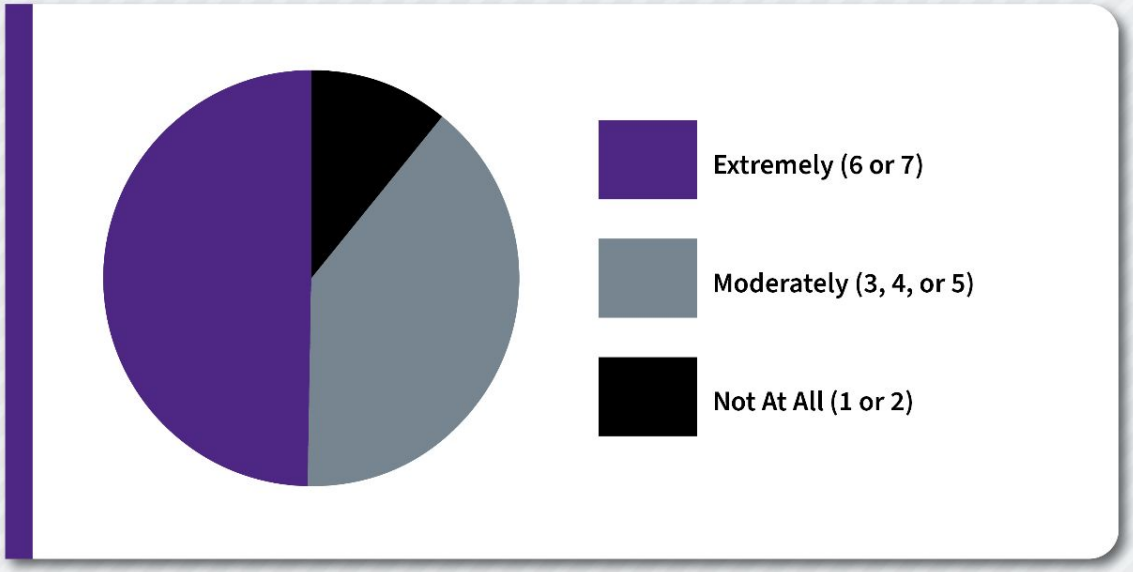
To what degree did this orientation session increase your ability to access the institution's online systems?



FACTOR 15: TECHNOLOGY RESOURCES

15.3

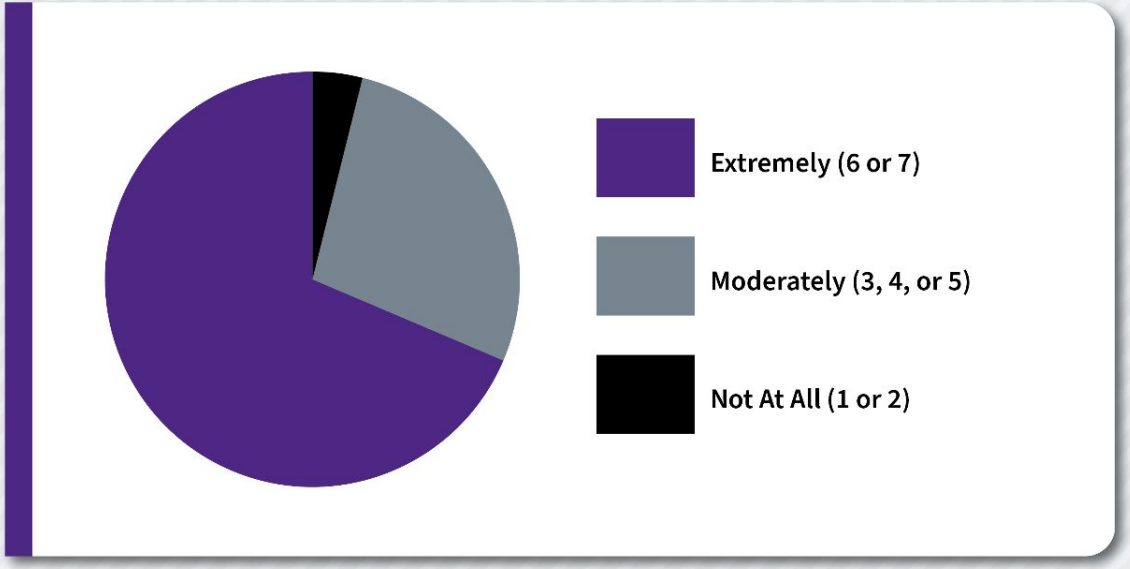
To what degree did this orientation session increase your ability to register for classes online?



FACTOR 15: TECHNOLOGY RESOURCES

15.4

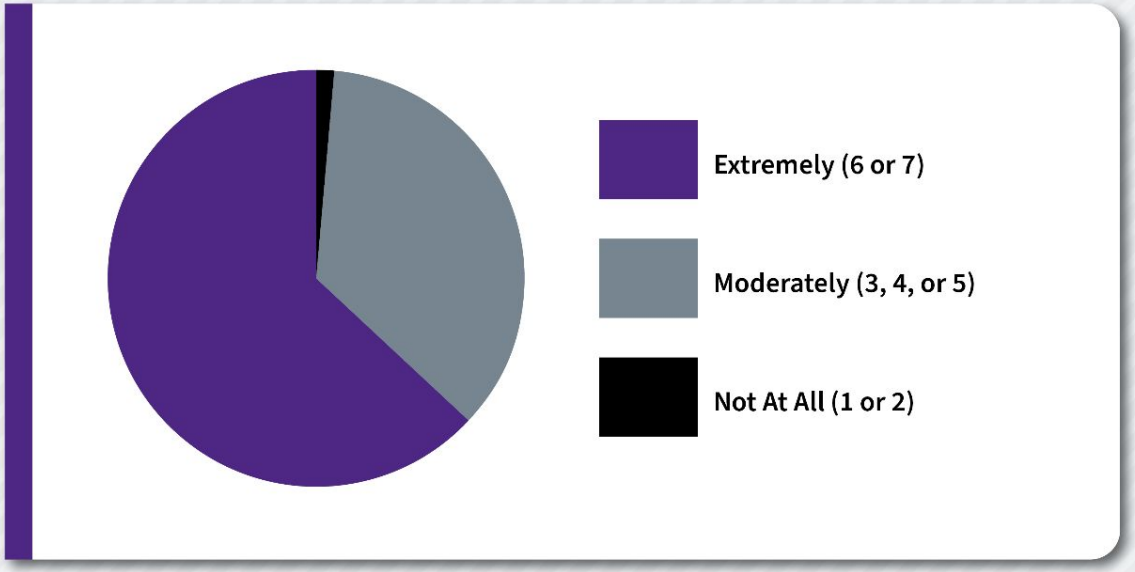
To what degree did this orientation session increase your ability to use your student identification card?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.1

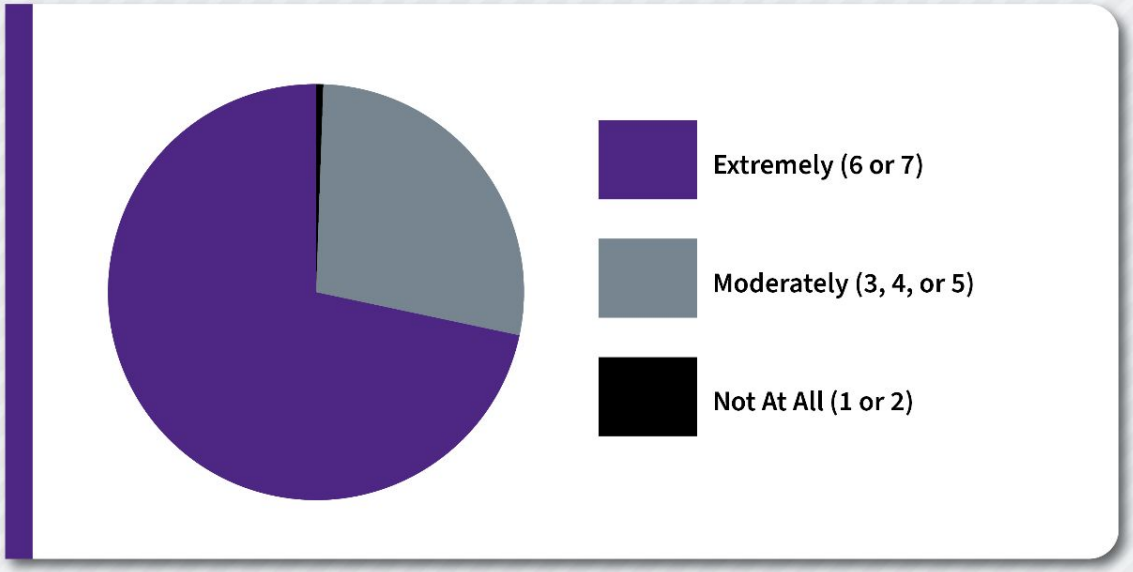
To what degree did this orientation session increase your knowledge of the academic policies and procedures at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

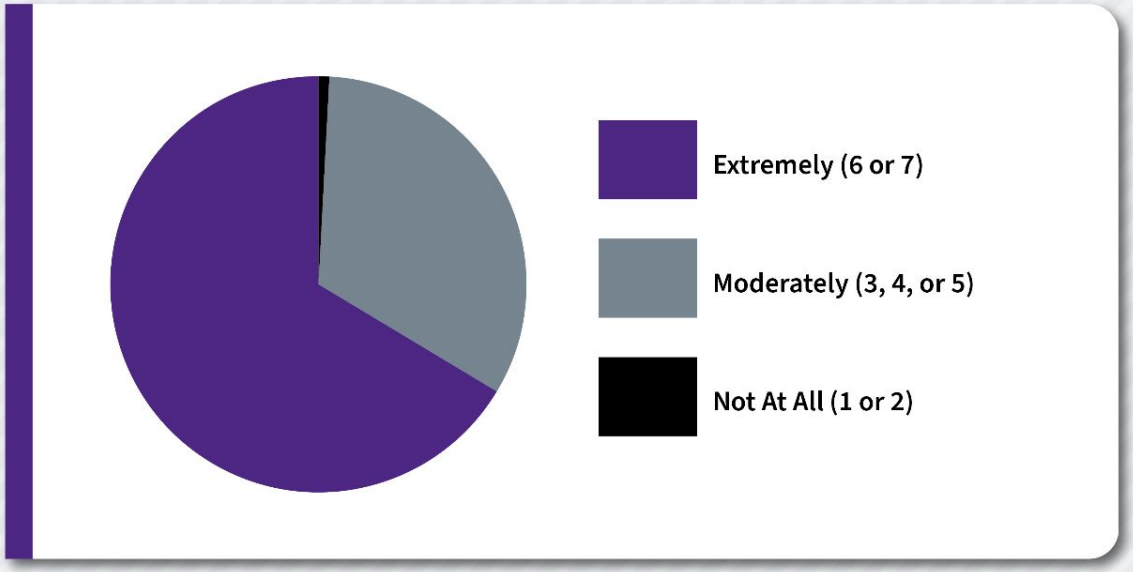
16.2

To what degree did this orientation session increase your knowledge of the academic support services at this institution?



16.3

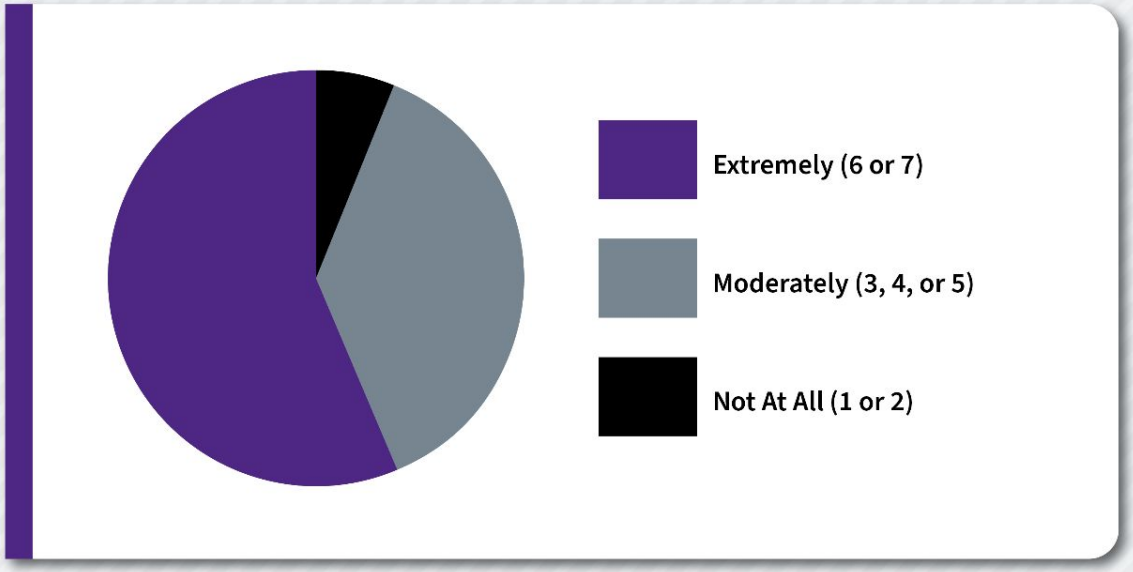
To what degree did this orientation session increase your knowledge about Dining Services at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.4

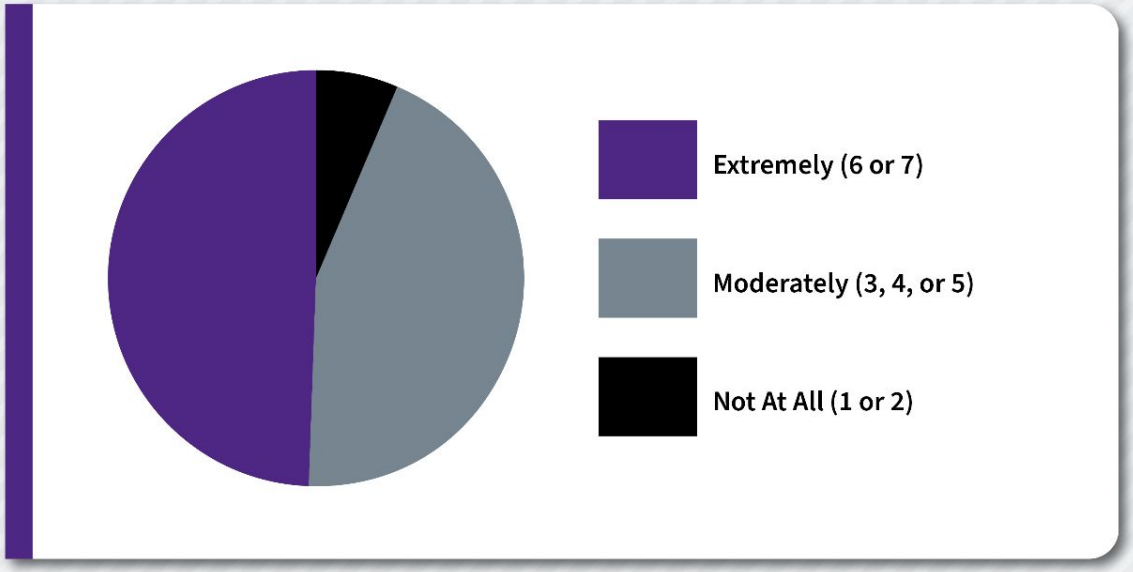
To what degree did this orientation session increase your knowledge about Diveristy resources at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.5

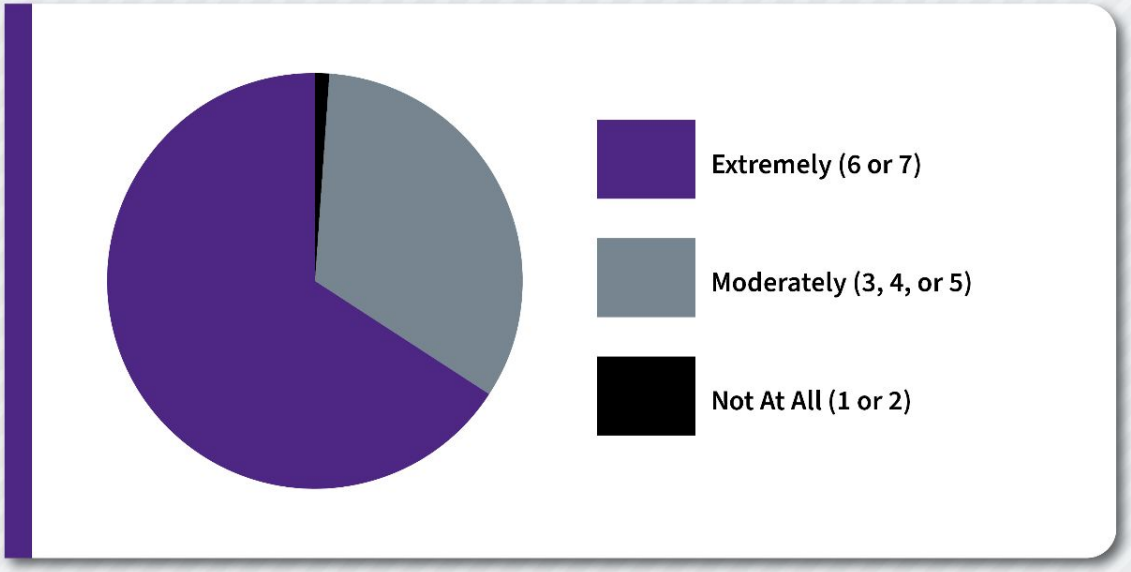
To what degree did this orientation session increase your knowledge about Parent and Family Programs at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.6

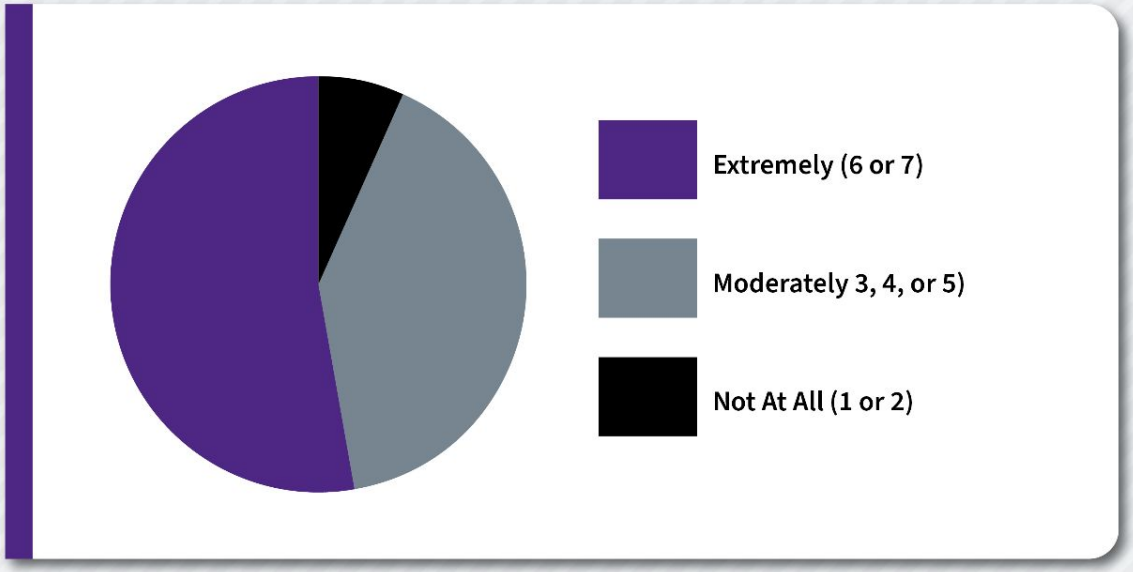
To what degree did this orientation session increase your knowledge about Health and Wellness services at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.7

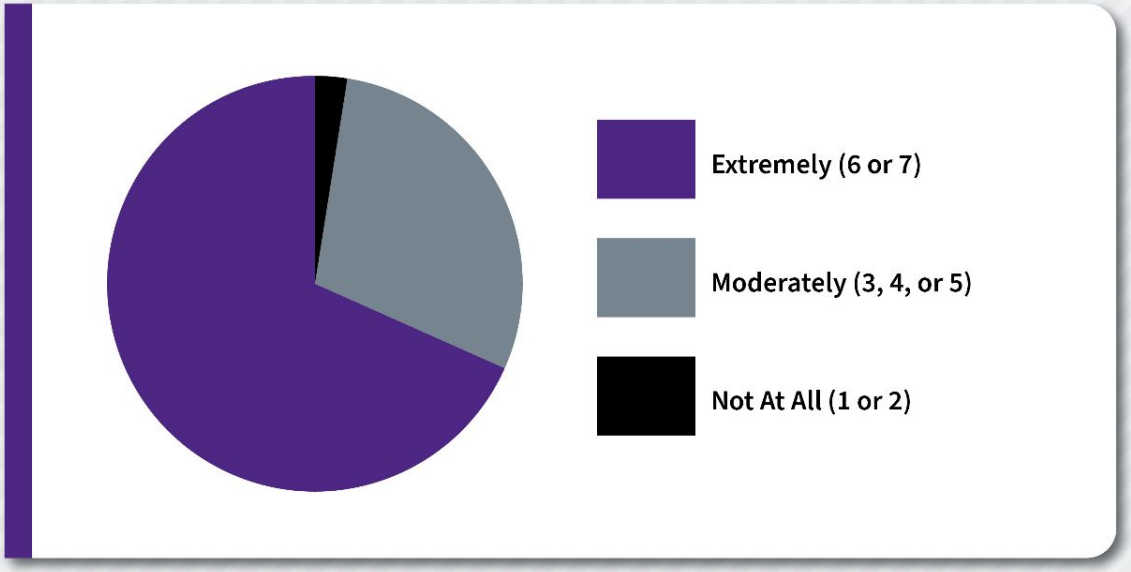
To what degree did this orientation session increase your knowledge about on-campus employment at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.8

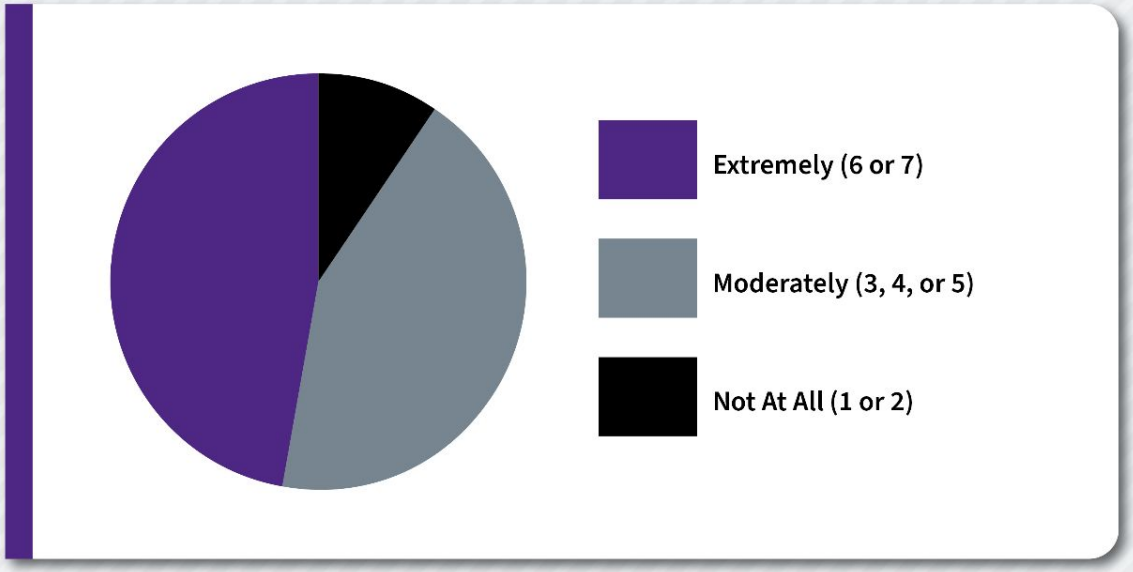
To what degree did this orientation session increase your knowledge about on-campus Housing at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.9

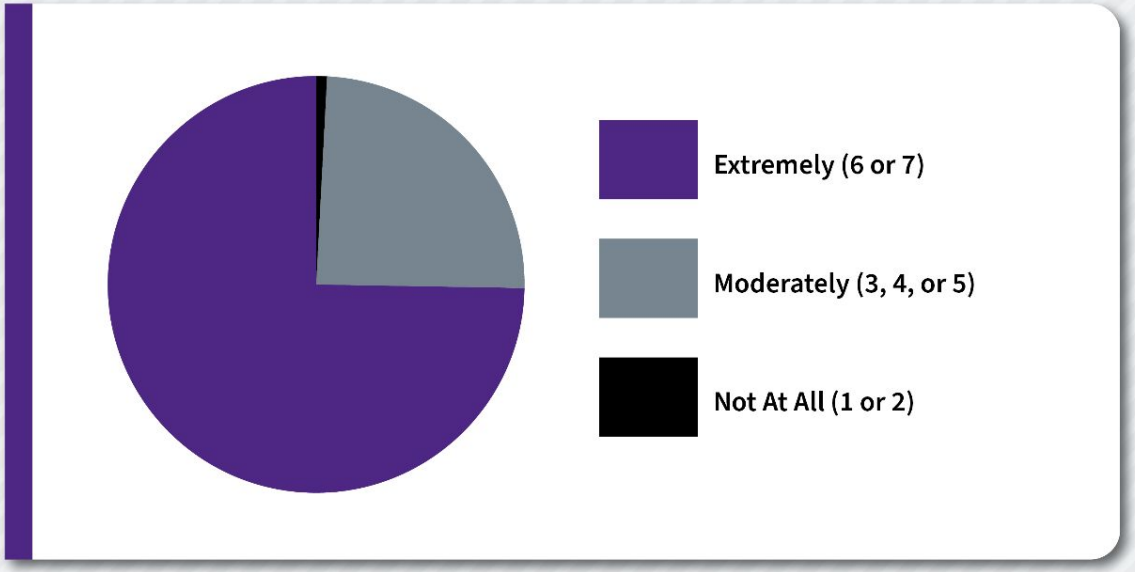
To what degree did this orientation session increase your knowledge about Spiritual resources at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.10

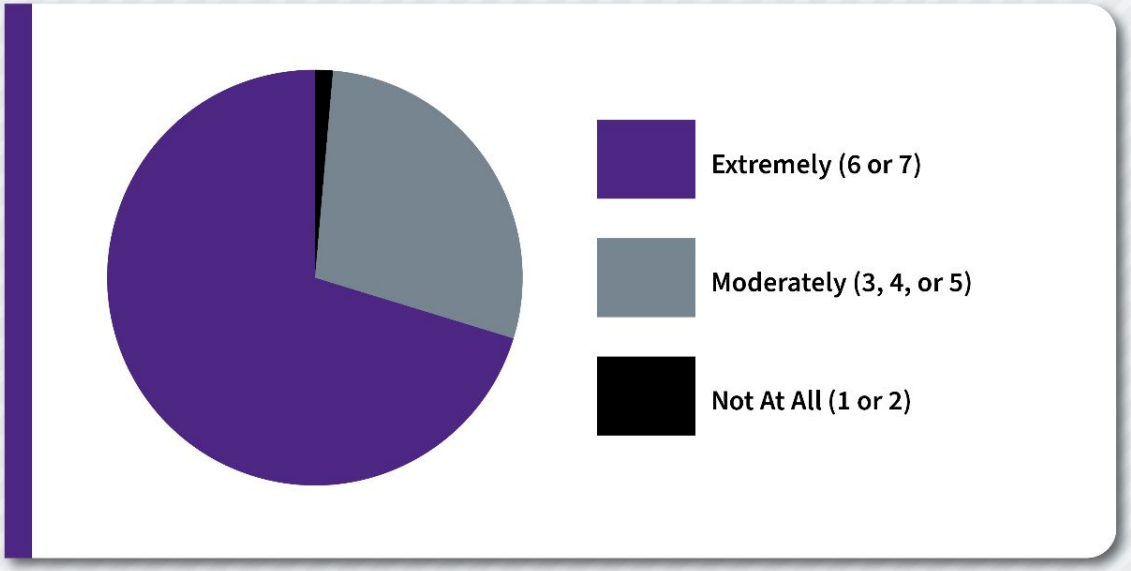
To what degree did this orientation session increase your knowledge about student programs and activities at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.11

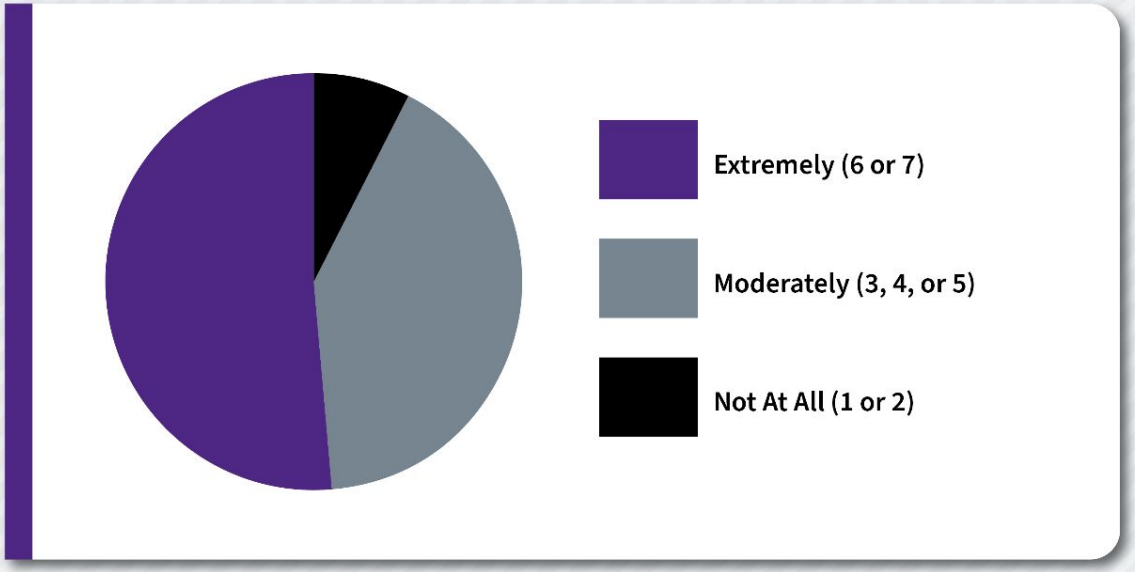
To what degree did this orientation session increase your knowledge about student services at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.12

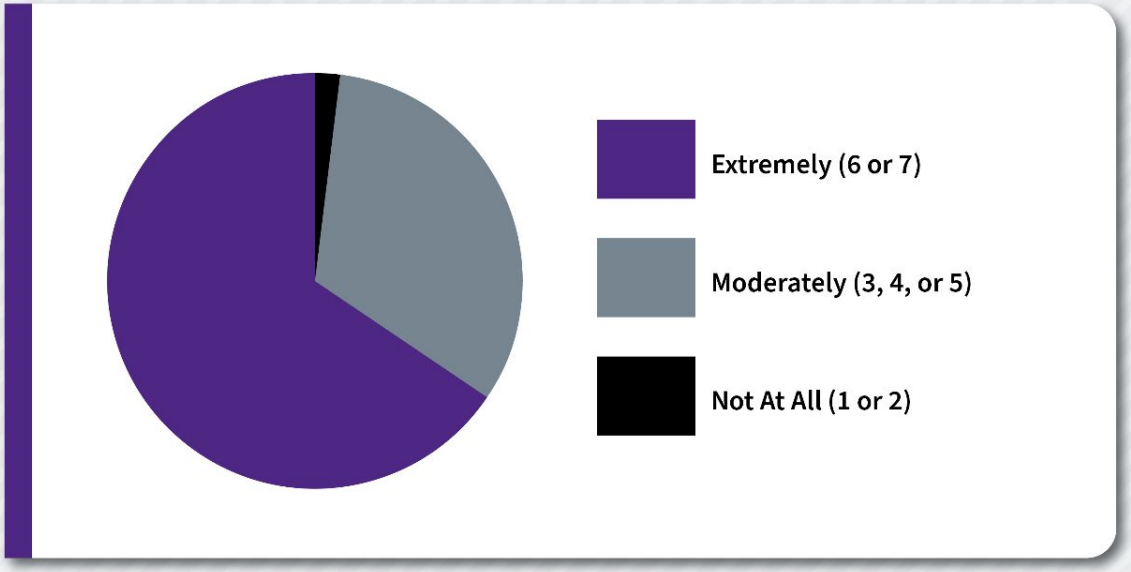
To what degree did this orientation session increase your knowledge about transportation and campus navigation at this institution?



FACTOR 16: GENERAL CAMPUS RESOURCES

16.13

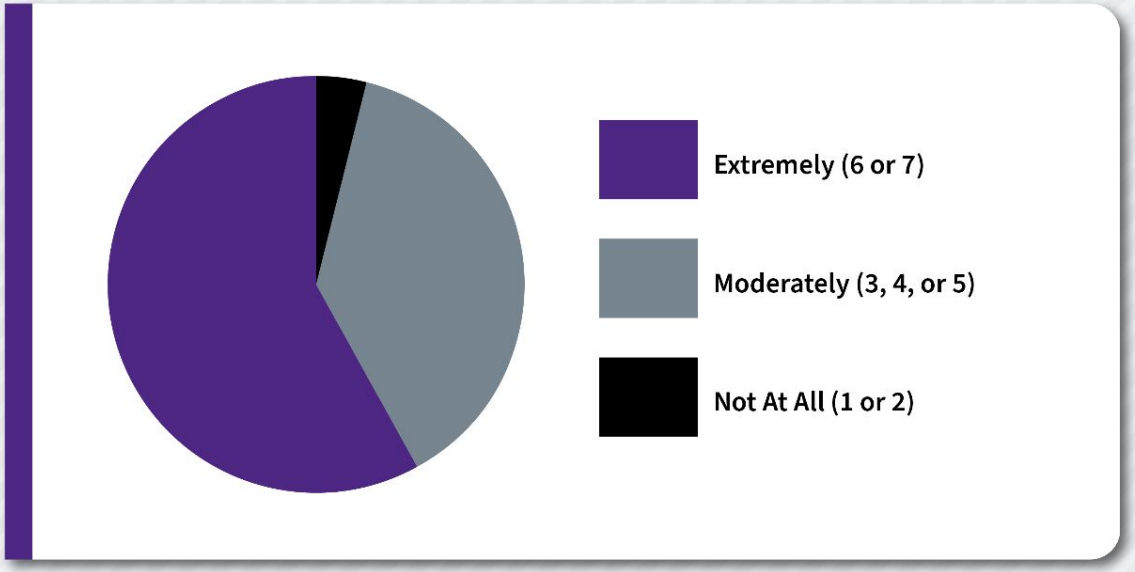
To what degree did this orientation session increase your knowledge about the website/online resources at this institution?



FACTOR 17: OVERALL SATISFACTION

17.1

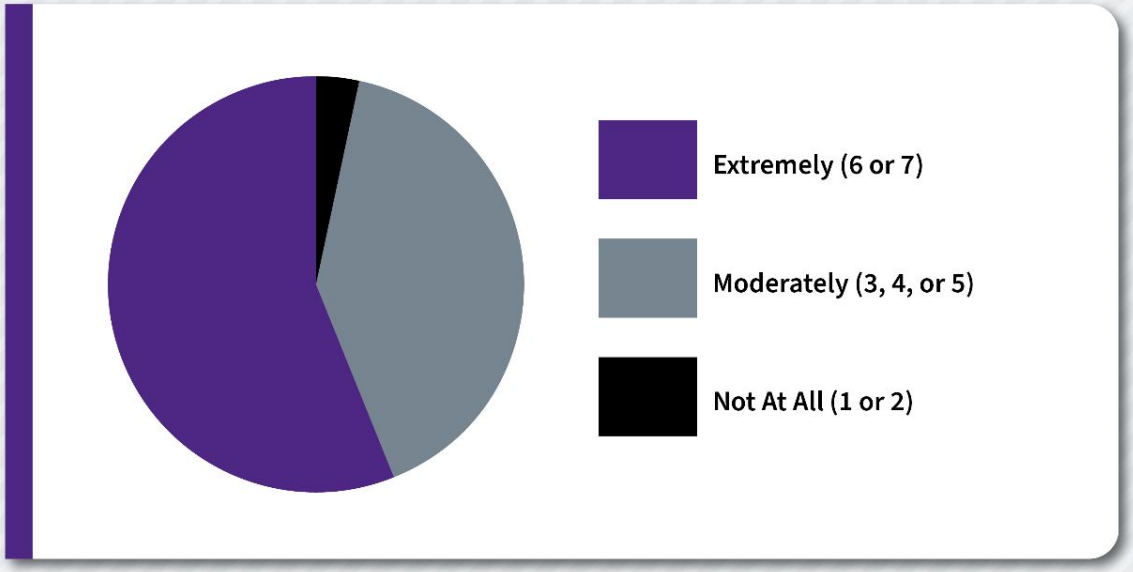
To what degree did this orientation session enhance your ability to interact with members of the campus community?



FACTOR 18: OVERALL LEARNING

18.1

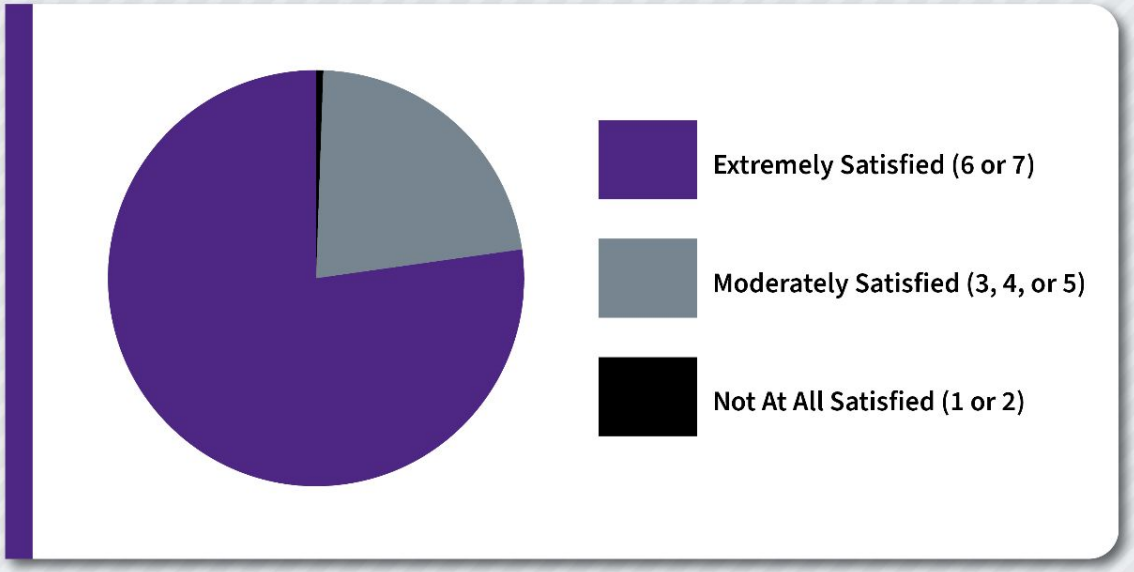
To what degree did this orientation session enhance your ability to navigate campus resources?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

19.1

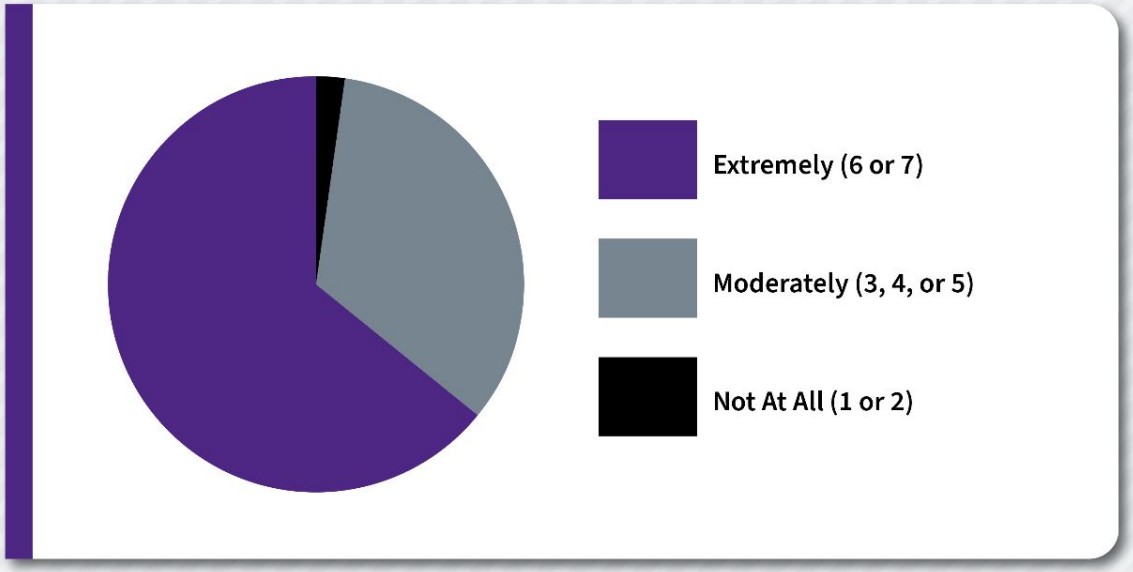
Regarding your experience at this orientation session, to what degree were you satisfied overall with this orientation session?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

19.2

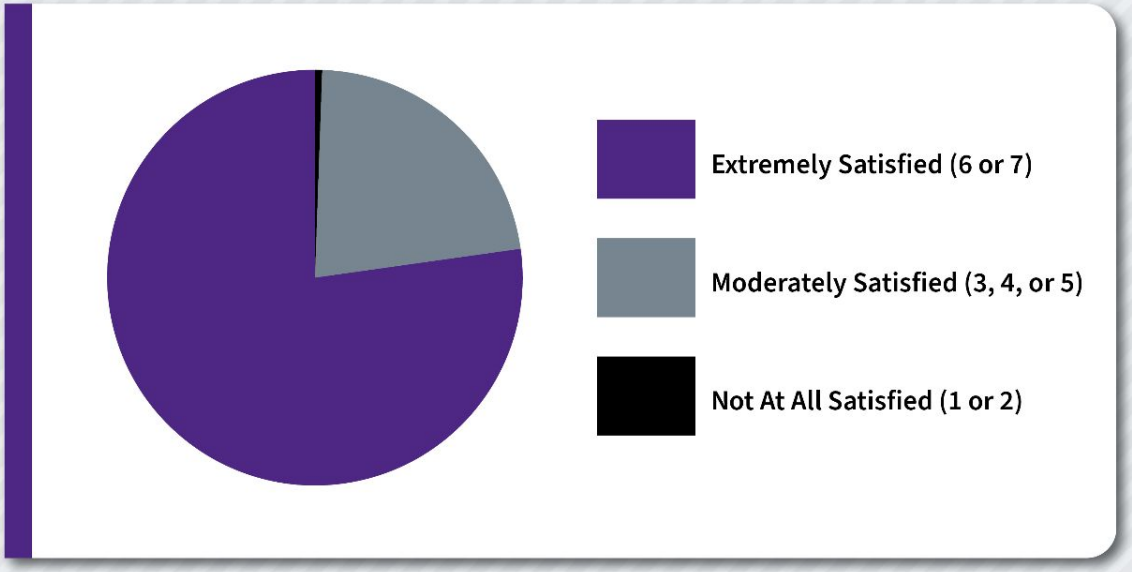
To what degree did this orientation session enhance your ability to adjust to the college social environment?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

19.3

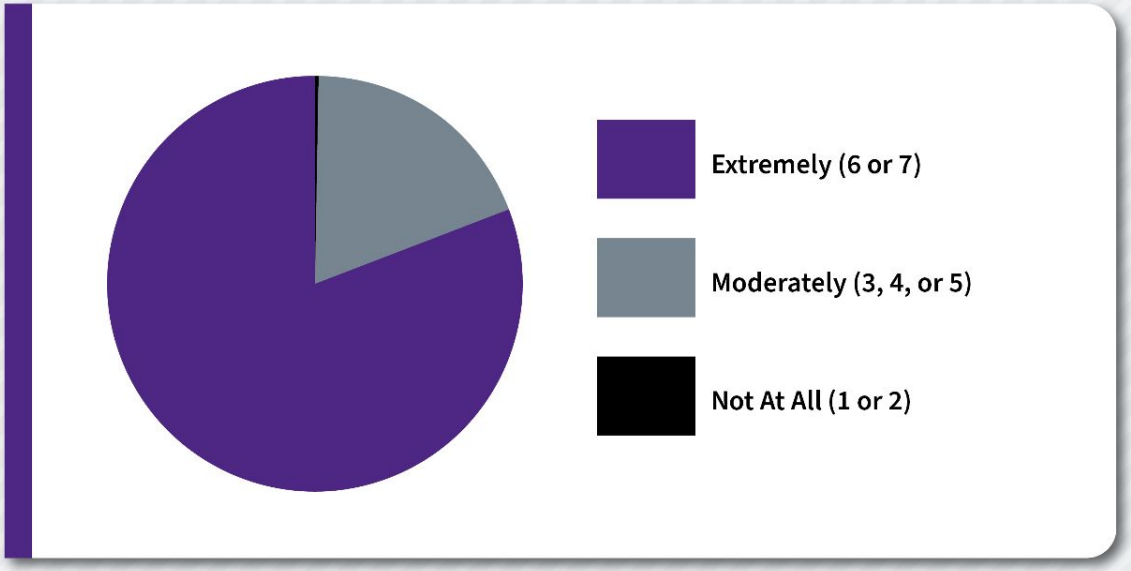
Regarding your experience at this orientation session, to what degree were you satisfied overall with this orientation session?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

19.4

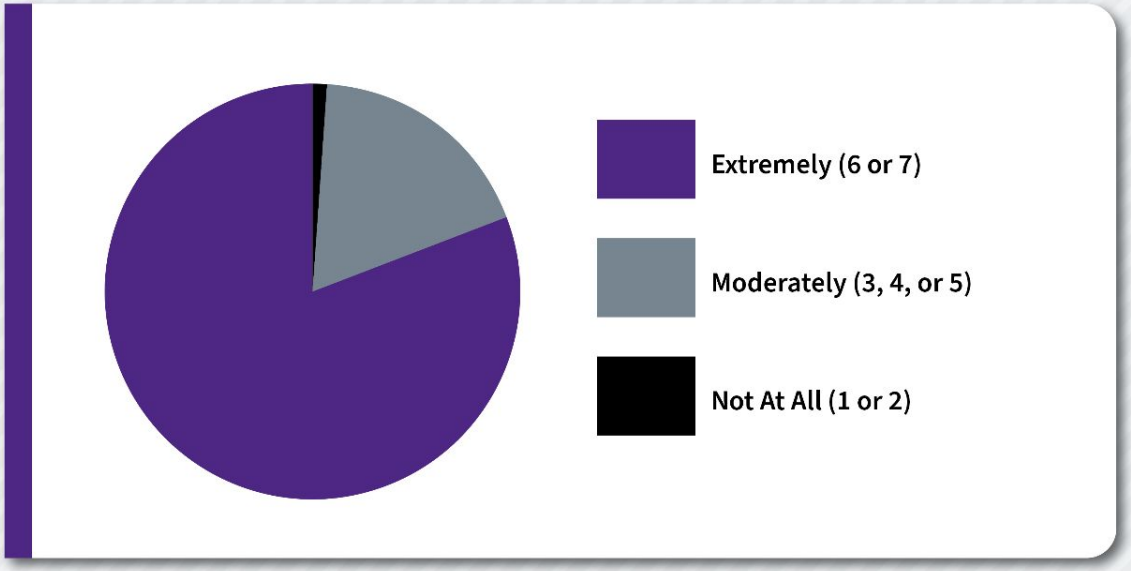
Regarding your experience at this orientation session, to what degree did this orientation session provide a positive learning experience?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

19.5

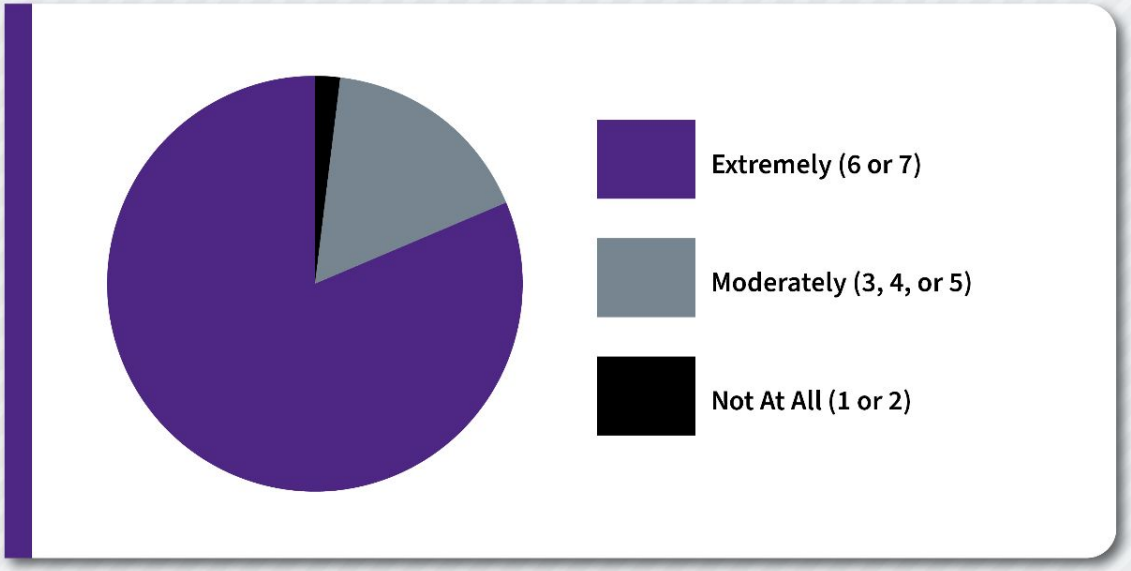
Regarding your experience at this orientation session, to what degree would you recommend this orientation session to other future students?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

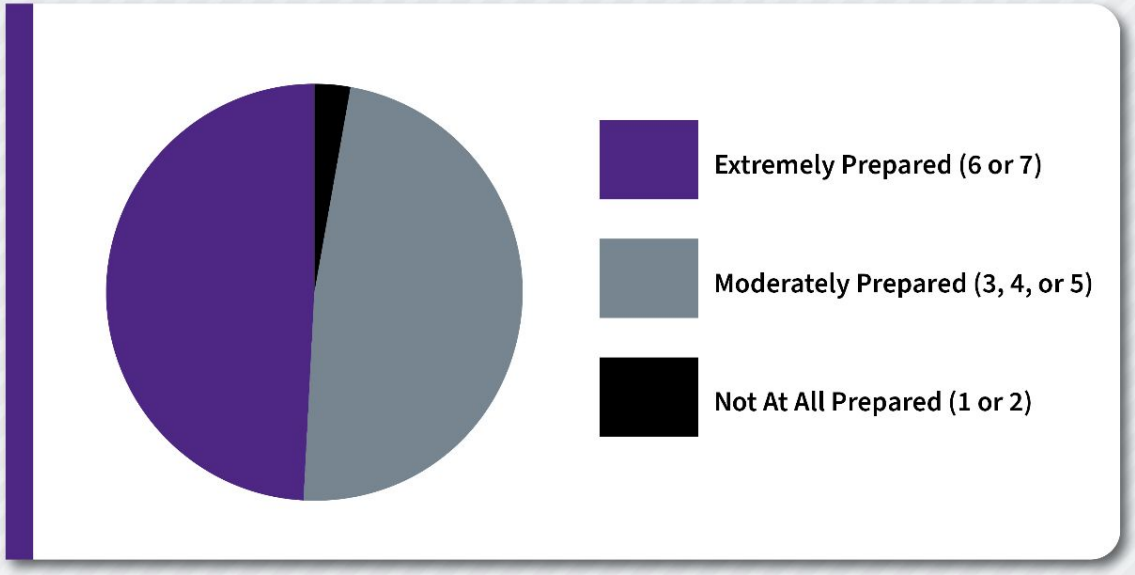
19.6

Regarding your experience at this orientation session, to what degree did this orientation session affirm your decision to attend this institution?



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

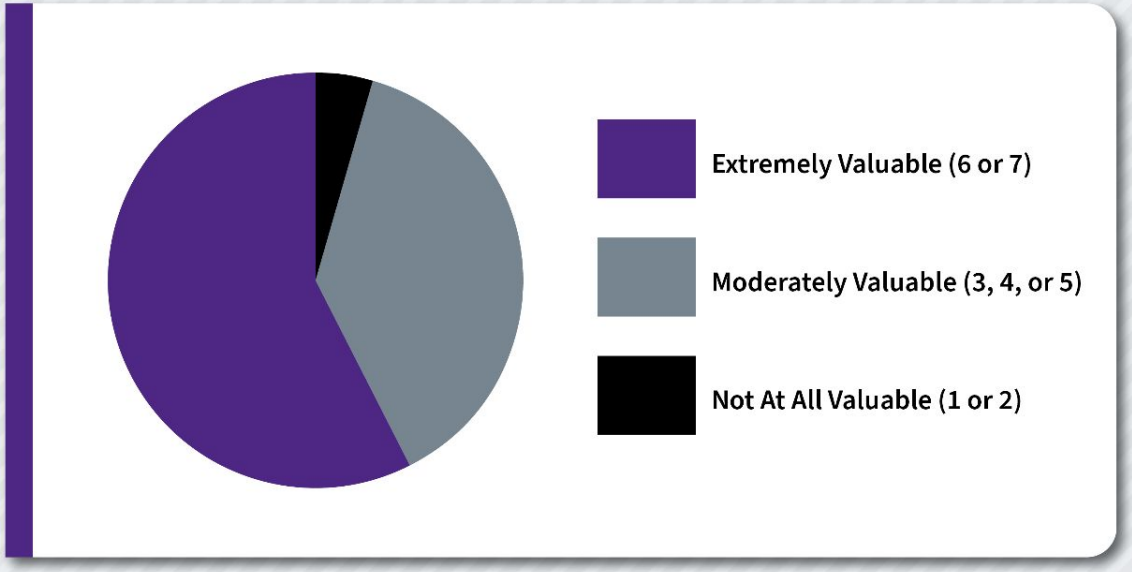
19.7 *I feel prepared for the start of the fall semester.*



FACTOR 19:
OVERALL PROGRAM EFFECTIVENESS

19.8

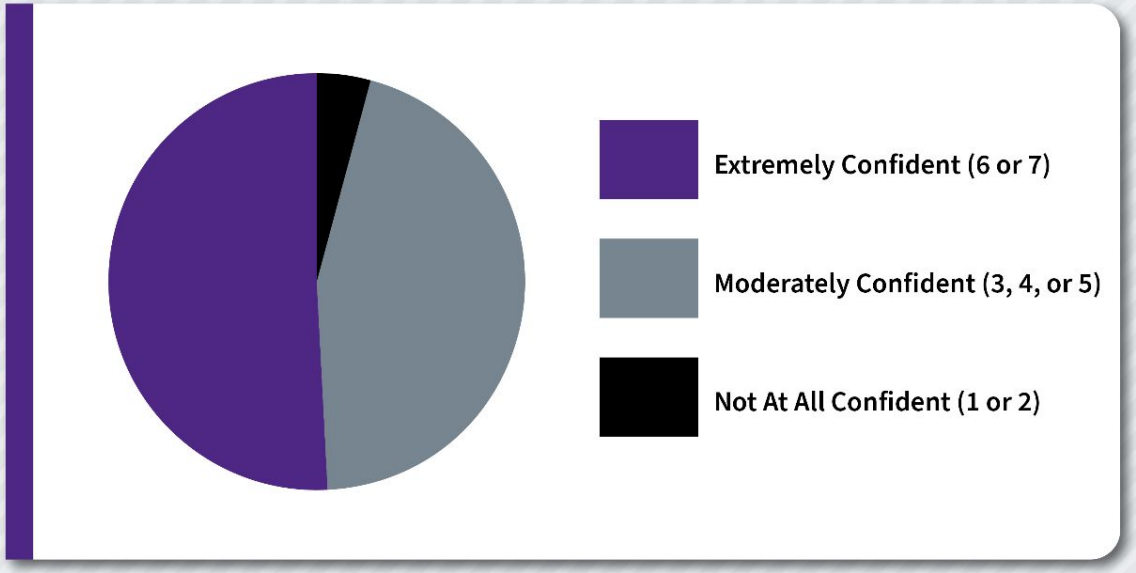
I found valuable information participating in the Bear Fair.



FACTOR 19:
OVERALL PROGRAM EFFECTIVENESS

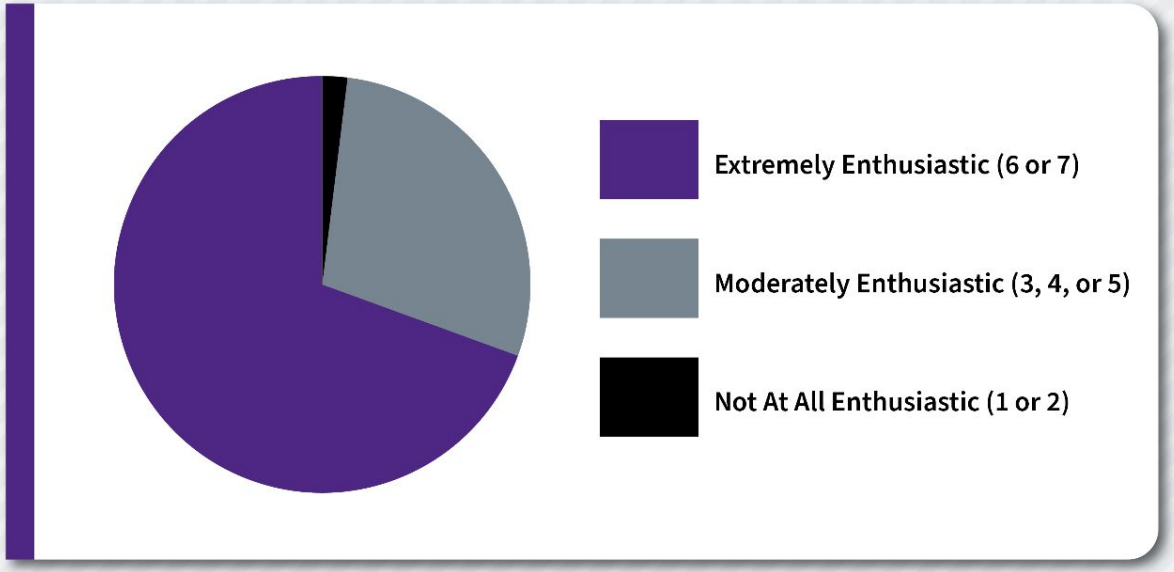
19.9

I feel confident I will be able to find a community within the first few weeks of the fall semester.



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

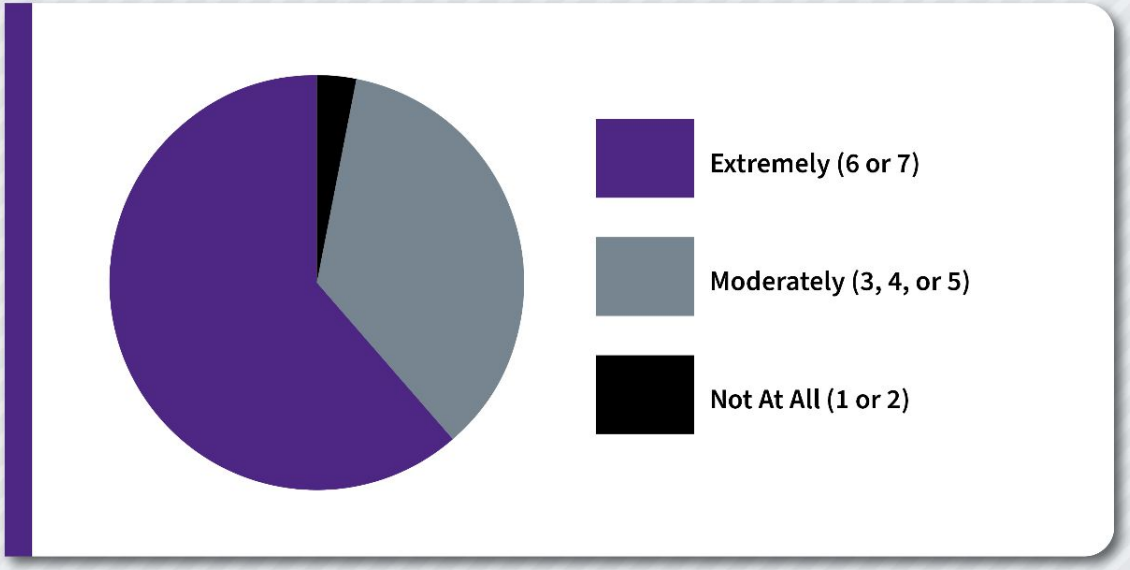
19.10 *I am more enthusiastic about attending UCA.*



FACTOR 19: OVERALL PROGRAM EFFECTIVENESS

19.11

The information provided throughout SOAR answered my questions about starting at UCA.



FACTOR 19:
OVERALL PROGRAM EFFECTIVENESS

19.12

The SOAR experience met or exceeded my expectations.

