

Student Success & Retention Council

February 21, 2019

The Student Success and Retention Council (SSRC) met in regular session at 3:00 p.m. on Thursday, February 21, 2019. Associate Provost Kurt Boniecki presided, and the following individuals were present: Leigh Ann DenHartog, Jacob Held, Tami Phillips, Rahul Mehta, Cheryl Lyons, Amber Hall, Chad Hearne, Dean Covington, Joshua Eddinger-Lucero, Lesley Graybeal, Lindsey Shurley, John Fincher, Nadia Eslinger, and Susan Sobel.

1. The minutes from the January 17, 2019 meeting were considered and approved.
2. K. Boniecki discussed the shared Google Doc outlining the membership and responsibilities of the proposed core group and working groups. All members have access to comment on the document. The group's feedback is due on Thursday, March 7. Following this deadline, there will be a meeting with a smaller group of SSRC representatives to discuss the feedback on the core and working groups. After this meeting, a draft of the groups' structure will be provided to the entire group at the March SSRC meeting.
3. C. Hearne provided the Council with a background and update on the Frontline Working Group. They are meeting monthly to discuss a communication plan for prospective students. In April, the group will begin contacting students who have not yet registered for the fall semester. They have been working with IT to ensure that incoming, admitted students are not receiving campus-wide emails until the summer before they come to campus in an effort to reduce email fatigue. Discussion followed.
4. N. Eslinger provided an update on the Office of Student Success. She passed out UCA Student Support Guides to the Council and asked that they contact Julia Winden Fey if any changes need to be made to the brochure. She also distributed and discussed the overview of the office's intervention activities. Discussion followed.
5. S. Sobel discussed the report that she provided on the UCA Counseling Center. She discussed the Center's services, current staffing and workload, their efforts to meet the mental health needs and wants of the campus, growth in their staffing, and potential overflow space that is available to them. Discussion followed.

The meeting adjourned at 3:50 p.m.