

Financial Assistance - Plain Language Summary

The UCA Interprofessional Teaching Center (ITC) Financial Assistance Policy exists to provide discounted care to eligible patients receiving medically necessary care. The full policy is summarized herein.

Eligible Services – Medically necessary healthcare services provided by the ITC are eligible for financial assistance. Other services which are separately billed by other providers, such as physicians and laboratories, are not eligible for financial assistance under this policy. Elective procedures are not eligible for financial assistance under this policy.

Eligible Patients – Patients receiving eligible service must submit a complete application for financial assistance and be approved by the ITC. Eligibility for financial assistance will be determined by using the United States Department of Health and Human Services Federal Poverty Levels. Discounted care is based on a sliding scale to eligible applicants whose annual household income falls at or below 300% of the Federal Poverty Level.

How to Apply – Application for financial assistance will be given to all uninsured patients and to anyone else upon request at time of appointment. They may also be obtained at any point during the patient's visit or during the billing process by contacting the Interprofessional Teaching Center at (501) 470-7457. Forms can be submitted digitally via email to itc@uca.edu, in person to the ITC Manager or mailed to:

UCA Interprofessional Teaching Center

2200 Bruce Street, Suite 101

Conway, AR 72034

For help or questions please call ITC at 501-470-7457.

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