

Uninstall the previous version of Collaborate Original on your PC

1. Go to Control Panel, Programs, Programs and Features.
2. Locate Blackboard Collaborate Launcher and click on it, then choose uninstall at the top of the programs list.

Install the New Collaborate Original on your PC

The new Collaborate Launcher for PC will be available August 1, 2018 at 3:00am

1. Navigate to your Blackboard course that is currently utilizing Blackboard Collaborate Original
2. Click on Room for the main room for your course.
3. On the next screen click on the blue link download the Blackboard Collaborate Launcher.
4. On the next screen click on Download Launcher and then Save File.
4. Go to the location the file downloaded and click on the file.
5. Go through the Setup process and click Finish.
6. Now you can click on the Join Room button and choose Open With Blackboard Collaborate Launcher.

For information on joining your session please see the following Blackboard Help site:

https://help.blackboard.com/Collaborate/v12/Participant/Join_a_Session