

Hassle-Free FillSM Program

Simplify Your Life With Automatic Refills
From OptumRx[®] Mail Service Pharmacy

It's important to take your maintenance medications (those you take on a regular basis) just as your doctor prescribed. But it can be a hassle to remember to refill and pick up prescriptions. Not with OptumRx, your plan's Mail Service pharmacy, and the Hassle-Free FillSM program. The program lets you receive automatic 3-month refills of the eligible medications you choose.

When it is time to refill your prescription, OptumRx Mail Service Pharmacy will:

- Call to notify you that your medication will ship soon (unless you cancel it within three business days of the refill notice)
- Deliver your medication to the address you provided, with no standard delivery shipping charge
- Bill your credit card for any copay, coinsurance or amount due

We take care of everything — so you never have to worry about refills.

Take Advantage of Your Mail Service Pharmacy

The Hassle-Free Fill program is another great reason to use OptumRx — your plan's Mail Service Pharmacy. You'll enjoy the ease and convenience of home delivery. Plus, there is no charge for standard mail delivery anywhere in the United States. You'll also save time, make fewer trips to the pharmacy and avoid waiting in line. In addition, you get:

- Up to 3-month supplies of your maintenance medications
- Access to pharmacists who answer your questions 24 hours a day, seven days a week
- Online tools at **www.optumrx.com** to manage your prescriptions and more

Our Website Makes it Easy

At **www.optumrx.com**, you can select which medications you want in the Hassle-Free Fill program — or remove them — with a simple click. You can even update or change your next delivery date before your order is processed.



Enrolling Is Also Hassle Free

Mail Service users have three easy ways to sign up for the Hassle-Free Fill program:



Online at **www.optumrx.com** — simply register and select the medications you want to receive automatically.



By mail — indicate on the refill order form in your next mail service package which medications you want to be in the program.



Call customer service at the toll-free phone number on the back of your plan ID card.

If you are not yet a mail service user, we'll help you get started. Just call the toll-free number on the back of your plan ID card.



www.optumrx.com

OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum™ company — a leading provider of integrated health services. Learn more at www.optum.com.

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