

PROCESS FOR PURCHASING HEARING AIDS

1. When seeking to obtain hearing aids members first need to go to an in-network ENT or Audiologist for diagnosis. A list of in-network ENT/Audiologists can be found by accessing www.myuhc.com or contacting member services at the number listed on the back of their card.
2. Once a diagnosis is rendered, it is preferred that members contact UHC's designated hearing aid referral service – EPIC Hearing Health Care at 866-956-5400. EPIC will work with the member to find an in-network hearing aid provider.

*** Please note that while your physician may be in-network for your hearing screening – they may or may not be in-network for the hearing aids themselves. EPIC should be able to advise you on this when you contact them.**

***Both the PPO Plan and the HSA plan have a hearing aid benefit of \$2800.**

The coverage:

1. **Shall provide coverage of not less than \$1400 per ear and is not subject to policy deductibles or copay requirements (when using an EPIC referred provider).**
2. **Benefits are limited to a single purchase (including repair/replacement) per hearing impaired ear every THREE years.**

***Disclaimer: Members do not HAVE to use Epic's hearing aid referral service, HOWEVER, we have had many instances of in-network doctors who are performing the hearing aid screenings – incorrectly informing patients that they are also in-network for providing hearing aids when that hasn't been the case. If a member chooses not to use EPIC's hearing aid referral service we highly suggest they check with UHC prior to purchasing their hearing aids in order to ensure their chosen provider truly is in-network for dispensing hearing aids.**