

Working with Video – FAQ

1. Pro tip (before recording video)
 - a. When shooting video on an iPhone/iPad, always turn the device on its side and film in landscape. Make sure to hold your iPhone with the Home button on the right. Otherwise, your video will appear upside down in some applications.
2. How do I edit my video?
 - a. [YouTube Guide](#)
 - b. Using a PC – [Movie Maker Guide](#)
 - c. Using a Mac – [QuickTime Guide](#)
3. My video is too large (file size) to upload to Chalk & Wire. What can I do?
 - a. You will need to compress your video into a smaller file size.
 - b. Use [ClipChamp](#) to compress your video.
4. How long (in minutes) can a video be?
 - a. For Chalk & Wire, videos are not limited by time, only by file size. Generally, you should not try to upload more than an hour worth of video at one time. The longer the video, the larger the file size will be.
5. I'm still unable to upload my video. What do I do?
 - a. Try uploading the video to Google Drive [using this guide](#).
 - b. Try uploading the video to YouTube. Be sure to make the video private if it is sensitive content. You can copy the YouTube link and paste it onto your assignment page in Chalk & Wire.
 - c. Call the Technology Learning Center Help Desk for assistance.
 - i. Phone: 501-450-3400
 - ii. Hours: Monday – Friday; 8:00AM – 4:30PM
 - d. Call Chalk and Wire Support for assistance.
 - i. Phone: 1-866-949-6800
 - ii. Hours: 7:00 AM – 7:00 PM weekdays, 8:00 AM – 8:00 PM weekends
6. Other Resources
 - a. <http://uca.edu/tlc/resources/>