

Student Success and Retention Council Meeting Minutes – October 20, 2016

The Student Success and Retention Council (SSRC) met in regular session at 3:00 pm on Thursday, October 20, 2016. Steve Runge (chair) presided and the following individuals were present: Julia Winden Fey, Thomas Bruick (attending in the absence of Stephanie McBrayer), Kaye McKinzie, Nancy Gallavan, Amber Hall, Susan Sobel, Leigh Ann Denhartog, Patricia Smith, and Angela Webster. Absent members included: Jacob Held, Taine Duncan, Cheryl Lyons, Courtney Mullen, Colin Stanton, Kevin Carter, Kelsey Broaddrick, and Amy Baldwin

1. The SSRC minutes of September 15, 2016 were approved, 7 in favor, 2 abstaining.
2. S. Runge led a discussion on the future development of the EM Plan which included (1) identifying targets (2) providing annual updates and (3) creating a recruitment plan. A special SSRC meeting on November 3rd at 3:00 pm was scheduled to thoroughly vet the Enrollment Management Plan. S. Massey will send members KPIs and plan recommendations.
3. S. Runge provided an update on the UCA Presidential Search process. Candidates are being interviewed this week and three to four finalists will visit the campus the week of October 24.
4. J. Winden Fey led a discussion on the Student Success Challenge. To date almost 800 invitations to participate have been sent to the Pell eligible recipients and almost 60 have attended the financial aid sessions. Participants must complete the entire program to receive the \$250 award. November 15 is the deadline. Members suggested ways to increase retention of the qualifying freshmen by offering the awards to students returning in the fall and by offering a similar program but with different content so students can actually receive the award more than once. K. McKinzie made a motion to offer the program again in the Spring. N. Gallavan seconded the motion. Motion passed, all in favor. S. Runge asked J. Winden Fey to write a summary outlining the next phase of the Student Success Challenge.
5. T. Bruick provided an update on the probation coaching program. This is peer to peer coaching targeting students on probation, which is another level of success coaching over and above the AAC and faculty. To date, coaches have met with 36% of the probation population and have received favorable feedback. Additional plans are being developed to identify and assist online students that are on probation. Discussion followed. L. Denhartog stated that all probation holds are done through the AAC. N. Gallavan suggested using the college designated retention funds to train and develop faculty members who want to provide success coaching and advising to struggling students. S. Runge mentioned that differential work assignments, including faculty advising, are being considered by the Faculty Work Load Task Force. N. Gallavan would like to see a plan that identifies faculty's role and responsibility in the EMP. K. McKinzie requested that the EMP include an action for faculty advising combined with career mentoring. S. Runge asked that council members send their ideas to J. Winden Fey.
6. Members Reports:
 - a. N. Gallavan spoke about COE's Education Preparation Plan to help students pass the Praxis exam.
 - b. A. Hall announced upcoming deployment of the three month graduate outcome surveys.

- c. S. Sobel mentioned the counseling center is busy helping students cope with depression and anxiety.
- d. T. Bruick mentioned that 1455 students completed the Mapworks survey, which indicates a 71% response rate. Commuter's response rate is up 15% over last year. Approximately 1100 students accessed their report after completing the survey.
- e. P. Smith announced that the Honors College Challenge Week drew crowds of over 500 during the four nights of presentations.
- f. A. Smith announced that the Campus Climate Survey results would be revealed at a meeting later today.

The meeting adjourned at 4:10 pm.