

Student Success & Retention Council

October 19, 2017

The Student Success and Retention Council (SSRC) met in regular session at 3:00 p.m. on Thursday, October 19, 2017. Provost Michael Hargis (chair) presided, and the following individuals were present: Angela Webster, Brandon Combs, Tina Murdock, John Fincher, Spencer Burton (in the absence of Hershila Lallu), Patricia Smith, Amber Hall, Courtney Bryant, Amy Baldwin, Nadia Eslinger (in the absence of Leigh Ann DenHartog), and Thomas Bruick.

1. The SSRC minutes of the September 21, 2017 meeting were considered and approved.
2. T. Bruick discussed a handout that outlines the Student Success and Retention Plan progress reporting. J. Winden-Fey created the document that currently covers goals one and two of the Plan. He asked that the Council provide feedback on the formatting of the document. If the formatting is approved, Julia will complete the document and forward it to the responsible parties for reporting purposes. Discussion followed.
3. N. Eslinger stated that Progress Reports ended yesterday. The reporting goal was set at 90%, but they actually received 92% participation. Each class that a student takes is considered a “situation” in the progress reporting. Of the 30,000 situations that were reported on, 3,000 were considered at-risk. Advising has an open case for each student reported as at-risk. They will be contacting each student to notify them of their status and discuss their options moving forward. Discussion followed.
4. J. Fincher provided the Council with a Glossary of Key Terms handout to be added to the Student Success and Retention Plan. He asked that the Council provide written feedback to him if they see areas that need clarification or if they have additional terms to add to the list. Discussion followed.
5. In J. Winden-Fey’s absence, the Student Success Challenge update was tabled until the next meeting.
6. Provost’s Announcements:
 - The next SSRC meeting will be Thursday, November 16, at 3:00.
7. Member Reports:
 - A. Webster announced that the Diversity Strategic Plan will be presented at 3:00 on Monday, October 30, in the McAlister Mirror Room. Also, Conversations about Diversity will be held during x-period on November 9 in the Student Center Room 225. The discussion will be about how to implement campus climate/enrichment survey results.

- B. Combs stated that the Office of Assessment is currently holding meetings with departments to discuss CCSU assessment planning. They are also working on the new course evaluation system.
- T. Murdock stated that this is her first SSRC meeting to attend and that she is happy to be here.
- J. Fincher provided the group with a 30-day update on the DASH Emergency Grant. There have been 76 student meetings, 35 eligible applications received, and 23 requests awarded. To date, \$19,477.98 has been awarded. He plans to provide a quarterly update going forward.
- S. Burton stated that Student Government Association has partnered with Faculty Senate to look at the Academic Advising Center. They provided their survey results to the Academic Affairs Committee last week.
- P. Smith reported that there were 560 participants in the Challenge Week. The Honors College is recruiting in the high schools right now. They currently have 50 ambassadors visiting schools across the state.
- A. Hall stated that Institutional Research is almost done with their fall term file and will have the official numbers soon. Productivity Funding is finalized. The final numbers will be released at next week's Arkansas Higher Education Coordinating Board meeting.
- C. Bryant announced that the first Bear Facts Day was a success with over 1,500 attendees. They anticipate similar attendance at the December Bear Facts Day. Admissions plans to visit over 500 high schools and 30 college fairs this year.
- A. Baldwin stated that University College has submitted for approval the proposal to change their name to the Department of Student Transitions. They are also working on planning a co-requisite conference next summer.
- T. Bruick reported that the MapWorks survey closed with 1,525 responses or a 77% participation rate. Over 200 students were identified as at-risk. They have also had 470 peer-coaching meetings with 414 students.

The meeting adjourned at 4:15 p.m.