

Student Success and Retention Council
September 4, 2014
Meeting Minutes

Members present: Jonathan Glenn (Chair), Ben Rowley, Chad Hearne, Susan Sobel, Julia Winden Fey, Jacob Held, Amber Hall, Ashley Ross, Leigh Ann Denhartog, Nancy Gallavan, and Don Bradley

Members absent: Angela Jackson, Scott Nadler, Cheryl Lyons, and Stephanie McBrayer

Guest: Amy Baldwin, Director of University College

Handouts: Supplemental Instruction Program – cost summary

Glenn called the meeting to order at 3:05 pm

Hall made a motion to approve the minutes from the August 14, 2014 meeting. Held seconded the motion. Motion passed 10 in favor, 0 opposed. Minutes will be posted to the website.

Glenn would like to send a team of SSRC members to the HLC workshop on Student Persistence and Completion on October 29-31, 2014. The objectives for this recommended participation are: (1) promote UCA cross-divisional collaboration (2) work on a real project for our campus and (3) help us determine whether future participation in the Academy would be a good investment of our time and resources. Glenn proposed a team of the following individuals: Julia Winden Fey, Amy Baldwin, Amber Hall, and representatives from Student Services and the Academic Advising Center/Admissions area.

Glenn mentioned a need to coordinate student success programs across campus. The one-stop shop being developed in Harrin Hall is one solution to provide a “triage of services” for students. It will be important to have staff cross-trained to avoid the run around sometimes experienced by students. Ross mentioned the “no pointing” rule followed by the SOS staff. Hearne mentioned the set up used at ASU. Further discussion ensued.

Glenn announced the guiding principles are ready to be shared with the campus. He suggested (1) posting the principles for two weeks on the SSRC website and allowing viewers to post comments (2) discussing at the next Campus Talk and (3) announcing at the September senate and SGA meetings. Ross suggested posting the guiding principles on OrgSync. Discussion followed.

Glenn invited the Admissions Committee to the October 2nd SSRC meeting. The agenda will include discussion of the impact admission standards changes will have on student retention.

Glenn stated the importance of SSRC endorsement on new SBAC requests pertaining to student success initiatives. Discussion followed.

Glenn asked Denhartog to present at the next meeting any new developments in the advising center that would demonstrate how UCA is promoting quality advising.

The meeting adjourned at 4:05 pm.

NEXT MEETING: September 18, 2014 @ 3:00 pm, COD 311