To all Health Plan Participants:

United Heath Care (UHC) and Optum RX (UHC’s pharmacy benefit provider) has introduced a Mail Service Member Select Program. The program applies only to maintenance medication prescriptions.

If you are currently on a maintenance medication, you should have received a letter from UHC explaining the new program. All employees on a maintenance medication are automatically enrolled in the new program to receive your maintenance medication through mail order. This program is designed to help hold down pharmacy costs associated with our health insurance program.

This program is not mandatory. While employees and their dependents currently on a maintenance medication are automatically enrolled, employees and dependents may opt out of the program on an annual basis. To opt out of the program, you can call 1-800-428-2703 or go to the web site at www.myuhc.com and select Manage My Prescriptions and then select Manage My Mail Service Options.

Attached are three documents that contain a list of all maintenance medications impacted by this program, an explanation of the Mail Service Member Select Program, and instructions on how to use the web site to manage your mail service program options. Also, click on this link to listen to an audio/video explanation of the Mail Service Member Select Program: http://www.brainshark.com/wisdom/vu?pi=zHyzJwdL4z4wepz0&intk=765837639

All of the attached documents and the audio/video presentation link are also available on the Human Resources web site at http://uca.edu/hr/maintenance-prescription-mail-order-program/

If you have any questions about your specific maintenance medication or questions about this program, please contact United Health Care at 1-800-428-2703.

Thanks!

Graham

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