

# UCA Student Accounts FACTS

## Student Accounts Receipts

	FY16	FY15
<b>Users</b>	<b>Receipts</b>	<b>Receipts</b>
Processing	21,804	20,298
Cashiers	13,451	15,155
Bearpay/Web Pay	22,248	20,470
<b>TOTAL*</b>	<b>57,503</b>	<b>55,923</b>

## Payments For Student Accounts

		15-16		14-15
<b>Accounts/Descriptions</b>	<b>Payments</b>	<b>Amount</b>	<b>Payments</b>	<b>Amount</b>
Cash	2,213	\$872,994	2,542	\$864,334
Checks	2,653	\$7,295,056	3,737	\$7,300,651
Credit Cards	4,345	\$3,545,924	4,207	\$3,940,472
Web Checks	2,626	\$4,708,918	2,802	\$4,825,782
Web Credit Cards	12,012	\$16,852,825	11,255	\$15,886,180
Wires	101	\$926,514	55	\$526,631
Collection Agency Payments	335	\$102,120	364	\$122,814
<b>TOTAL*</b>	<b>24,285</b>	<b>\$34,304,351</b>	<b>24,962</b>	<b>\$33,466,862</b>

## Payment Plans Set Up For Student Accounts

	Spring 16	Fall 15	Spring 15	Fall 14
<b>Accounts/Descriptions</b>				
Payment Plan - Traditional	1,042	1,235	1,012	1,238
Payment Plan - Guaranteed Funds	29	105	30	101
Payment Plan - One-Time Special	72	178	97	159
<b>TOTAL*</b>	<b>1,143</b>	<b>1,518</b>	<b>1,139</b>	<b>1,498</b>

## Student Refunds from Student Accounts

		FY16		FY15
<b>Accounts/Descriptions</b>	<b>Students</b>	<b>Amount</b>	<b>Students</b>	<b>Amount</b>
Financial Aid Refunds	16,975	\$36,659,653	16,350	\$34,279,152
Student Account Refunds	2,041	\$556,886	2,037	\$406,267
Emergency Aid Refunds	507	\$272,952	622	\$342,385
<b>TOTAL*</b>	<b>19,523</b>	<b>\$37,489,490</b>	<b>19,009</b>	<b>\$35,027,805</b>

Student Accounts Receivables		
	6/30/2016	6/30/2015
Accounts/Descriptions	Amount	Amount
Gross Student Accounts Receivable	\$4,437,174	\$4,019,922
Less Allowance for Uncollectible	\$2,116,163	\$2,214,743
Net Student Accounts Receivables	\$2,321,012	\$1,805,179

3rd Party Payments For Student Accounts				
		FY16		FY15
Accounts/Descriptions	Students	Amount	Students	Amount
El Dorado Promise	55	\$376,612	62	\$405,664
Dept. of Veteran's Affairs (VA Post 9/11)	259	\$1,455,012	265	\$1,556,746
Army Reserve Tuition Assistance	8	\$9,960	9	\$23,004
AmeriCorps	14	\$35,113	21	\$54,267
National Guard Tuition Assistance	9	\$18,739	15	\$40,111
Vocational Rehabilitation	239	\$717,149	243	\$691,405
Rehab for the Blind	10	\$70,104	6	\$26,047
VA Rehabilitation	49	\$283,543	45	\$291,886
Saudi Arabian Cultural Mission	85	\$1,039,471	77	\$933,469
<b>TOTAL*</b>	728	\$4,005,705	743	\$4,022,599

Student Accounts in Financial Appeal		
	FY16	FY15
	Appeals	Appeals
100% Reduction	32	16
\$200 Non-Attendance Reduction	79	73
Pro-Ration Medical Reduction	8	10
Denied	5	13
<b>TOTAL*</b>	124	112

Student Accounts Sent to Collections				
		FY16		FY15
Accounts/Descriptions	Students	Amount	Students	Amount
Pre-Collections	760	\$1,231,226	907	\$1,412,568
Full Collections	490	\$808,475	586	\$1,042,631
Perkins	155	\$405,502	118	\$300,916
<b>TOTAL*</b>	1,405	\$2,445,202	1,611	\$2,756,115